

2009 NYHA Learn to Play Hockey

1. This is my first experience with the Novi Youth Hockey Association:			
		Response Percent	Response Count
Yes	<div><div></div></div>	71.4%	15
No	<div><div></div></div>	28.6%	6
answered question			21
skipped question			0

2. My son/daughter had fun in the class:			
		Response Percent	Response Count
Always	<div><div></div></div>	61.9%	13
Usually	<div><div></div></div>	38.1%	8
Sometimes		0.0%	0
Never		0.0%	0
Comments			6
answered question			21
skipped question			0

3. My son/daughter learned a lot in the class:			
		Response Percent	Response Count
Yes	<div><div></div></div>	95.0%	19
No	<div><div></div></div>	5.0%	1
answered question			20
skipped question			1

4. Pricing- the class was:			
		Response Percent	Response Count
A good value	<div><div></div></div>	73.7%	14
Too expensive	<div><div></div></div>	26.3%	5
answered question			19
skipped question			2

5. Overall, I was:			
		Response Percent	Response Count
Extremely satisfied	<div><div></div></div>	20.0%	4
Satisfied	<div><div></div></div>	75.0%	15
Neutral		0.0%	0
Dissatisfied	<div><div></div></div>	5.0%	1
Extremely dissatisfied		0.0%	0
Comments			2
answered question			20
skipped question			1

6. My son / daughter's instruction on the ice:			
		Response Percent	Response Count
Exceeded my expectations	<div><div></div></div>	9.5%	2
Met my expectations	<div><div></div></div>	76.2%	16
Needs improvement	<div><div></div></div>	14.3%	3
Please specify improvements			8
answered question			21
skipped question			0

7. I would like to see improvements in the following areas:		
		Response Count
		6
	<i>answered question</i>	6
	<i>skipped question</i>	15

8. I would recommend this class to others:			
		Response Percent	Response Count
Yes	<div><div></div></div>	95.2%	20
No	<div><div></div></div>	4.8%	1
	<i>answered question</i>		21
	<i>skipped question</i>		0