

Please read VABA's refund policy carefully before proceeding through registration.

REFUND POLICY

VABA will provide a refund under very limited circumstances, and VABA will not provide a refund for any reason if the request is made within 21 days of the start-date of any program. With regard to team programs (winter leagues, Bruins AAU, etc.), no refund of any kind will be provided after a player is assigned to a team regardless of when the request for a refund is made.

Except with regard to team programs (winter leagues, Bruins AAU, etc.) VABA will provide a full refund provided (1) the request is made more than 21 days prior to the start-date of the program and (2) the basis for the request is either an injury or illness the onset of which occurs prior to the start-date of the program and is verified by a physician's note or the player's family relocates outside the Charlottesville/Albemarle area prior to the start-date of the program. VABA will not provide a refund because of an injury or illness that occurs after the start-date of the program. VABA will not provide a refund because the player's family relocates outside of the Charlottesville/Albemarle area after the start-date of the program.

In its sole discretion, VABA may consider a pro rata credit that may be used against future registration fees if a player is injured after the start-date of the program and within the first half of the program and the player's spot can be filled by another registrant.

Except as expressly provided above VABA will not provide a refund or consider a pro rata credit. To be clear, VABA will not provide a refund for any of the following reasons:

- (a) Schedule conflicts
- (b) Change of schedule
- (c) Family emergency
- (d) Participant changes his/her mind
- (e) Parent changes his/her mind
- (f) Dissatisfied with the coach
- (g) Dissatisfied with the team assignment
- (h) Dissatisfied with the program
- (i) Program is too challenging

Any request for a refund or pro rata credit must be made via email to rock@playvaba.org and must set forth the basis for the request.

I have carefully read and agree to the above policy.