



Commonly asked questions regarding travel uniform sizing and ordering at soccerloco.com

1. Where and how do I order my child's travel uniform?

Place uniform (white & blue jerseys, shorts, socks) orders at www.soccerloco.com in the CMYSA Team Room. **The CMYSA Team Room will open mid-February 2018. The exact date will be announced in a forthcoming email.** Adult size uniform cost **\$113.20**, youth size cost **\$103.60**. Scholarship recipients, please contact Travel Director Lissa Staples for instructions.

2. How long will it take to receive my order, and what is the deadline to order?

ALL Travel Players must order the new Adidas uniform. Uniforms will be shipped directly to players and take between 3-4 weeks to deliver. **Uniform order deadline is February 25, 2018.**

3. How do I know which items to order?

Items on the CMYSA Team Room will indicate "required": white jersey is 'Tabela', blue jersey is 'Tiro', shorts are 'Tastigo', and socks are 'Metro.' If you have questions, or if you're a new travel player, check with your team manager, coach, or Travel Director for player number.

4. How does sizing work?

Players should try on each item, since there is a variety of fits between tops and bottoms even within the same brand. Even two unique Adidas jerseys can fit differently. For CMYSA, all tops will be YOUTH or ADULT, while all bottoms will offer YOUTH, MEN, or WOMEN. Socks are based on shoe sizing:

XS = shoe size 9C-1Y / S = shoe size 13C-4Y / M = shoe size 4Y-9 / L = shoe size 9-13

5. If I miss a sizing event, how do I get sized? When are the CMYSA sizing dates?

Check with a teammate of similar body size/type.

CMYSA Sizing Events:

Sunday, January 14 @ St. John's Gagliardi Dome, 4-8PM

Monday, January 15 @ SCSU Dome, 6-8PM

Tuesday, January 16 @ SCSU Dome, 6-8PM

6. Do the uniforms shrink? How do I wash the uniforms?

Polyester-based uniforms do not shrink. To help with the lifespan of the logo/number applications, it is recommended you wash in cold water with the jersey inside-out, and lay flat to dry. Do not iron, and avoid putting in the dryer.

7. Can I buy extra uniform pieces, multiple sets, etc.?

Yes. The soccerloco CMYSA Team Room allows you to add specific quantities per item. You can also “Shop for a Team”, or “Shop Individual Items/Fan Gear” for a more a-la-carte shopping experience. There is a goalkeeper shirt offered, but purchase is not required.

8. What if I forget to order something or need something else later in the year?

The CMYSA Team Room will be live and taking orders year around. Although it’s recommended you order all your items together and early, you can return to purchase more.

9. Can I return or exchange uniforms if they do not fit?

soccerloco Return Policy and other helpful links: <https://www.soccerloco.com/customer-service>. Any customized items *cannot be returned*. Be sure of your order details before placing order. Everything in the Team Room will have ‘CMYSA’ printed/stitched on it except pants, uniform socks and shorts.

10. If I have questions or an issue with my order, who should I contact?

soccerloco’s Customer Service department: <https://www.soccerloco.com/customer-service> Available Monday-Friday 8am-4pm Pacific Time via live chat, phone (877) 544-3456, and email customer-service@soccerloco.com.

11. How much is shipping?

Shipping cost will depend on the size of the order. Approximate base shipping cost for a uniform is \$15, additional cost by weight.

12. What is the difference between shopping in the CMYSA Team Room and just shopping at soccerloco.com?

The CMYSA Team Room is where you will find the CMYSA Club Store, complete with all official club wear. CMYSA fan gear options will change throughout the year. Soccerloco.com is where you can find other footwear, equipment, and apparel.

13. MORE HELP

For help in the order process, you can visit www.soccerloco.com/team-room-help or contact soccerloco Customer Service. More frequently asked questions can be found at <https://support.soccerloco.com/hc/en-us> Or contact Travel Director, Lissa Staples at 320.223.4594 or lissa@cmysa.org

**Please consider donating your old CMYSA
travel jerseys and shorts to CMYSA.
Items can be dropped off at a sizing session.**