



PAYMENT & CANCELLATION POLICIES

Payment Methods

Accepted methods of payment include VISA, MasterCard, debit and cheques. The Soccer Centre does not accept cash.

Casual Rentals (single use or short term rentals) require payment at time of booking to confirm the rental.

Contract Rentals (long term or seasonal rentals) require a deposit, equivalent to the first month's rental, to be paid 30 days prior to the first rental date. The remainder of the contract booking shall be invoiced monthly with payment due before the first of each month's rental, to be paid by pre-authorized credit card payment or by post-date cheques, or as per the payment schedule specified in the Facility Permit.

Special Events & Tournaments require a deposit equivalent to 25% of rental to be paid at time of booking agreement, with the remaining balance due 14 days prior to the event.

Non Payment

For payments returned due to non-sufficient funds (NSF), there shall be an administrative charge of \$50 and subsequent payment(s) must be made by credit card or certified cheque or money order. Failure to pay for the rental as required will result in the cancellation of the rental request, and the time will be placed back in the available inventory.

Cancellations

Casual Rentals

Cancellations must be provided by written notice a minimum of 14 days prior to the date(s) affected for a full refund or credit. For written notice of cancellations received less than 14 days prior to the date(s) affected, the full fee will be incurred.

Contract Rentals

Cancellations must be provided by written notice a minimum of 60 days prior to the affected month(s) for a full refund or credit. For written notice of cancellations received less than 60 days prior to the affected month(s), the full fee, less deposit, shall be refunded and future requests for booking time may not be considered.

Rental fees shall not be reduced if the permit holder fails or elects not to use any portion of the time specified on the permit.

*****For details regarding other types of rentals and all other facility terms and conditions, please review the document "Ontario Soccer Centre Terms & Conditions" located on the webpage.*****