

Competitive Program Fees Policy

Revised and Approved by Board on April 29, 2019



Policy Statement

IMPACT Soccer Club (ISC) families are responsible for the prompt payment of their monthly fees, which are due on the 10th of each month. A player's account is considered delinquent after one missed payment. When requested, it is ISC's practice to attempt to work out payment plans with members who become delinquent due to extenuating circumstances. ISC staff will also refer families to the Neto's Fund Coordinator to provide information on how to apply for financial aid, as applicable.

Refund Procedure

All registration fees are non-refundable and non-transferable as teams are formed based on the numbers of registered players. Processing fees paid to Sports Engine for online registration are also non-refundable and non-transferable. In the event that a player elects to discontinue playing for ISC, the schedule for allowable refunds is outlined below:

- If notice is provided before August 1st: 75% of total training fees may be refunded
- If notice is provided before September 1st: 50% of total training fees may be refunded
- If notice is provided before October 1st: 25% of total training fees may be refunded
- If notice is provided after October 1st: All trainings fees are required to be paid

A player must provide written notice to the Club Registrar if they would like their player pass to be released to go to another club. ISC reserves the right to hold player passes until the players account is in good standing according to the outline above. Exceptions may be made by Board approval only.

Releases:

Families must resolve their financial obligation with IMPACT Soccer Club before we will release a player. If a club requests a release prior to the financial obligation being met, we will notify the new club that the player has an outstanding balance and of this policy.

Team Accounts

All Competitive players are responsible for a share of their team budget, which will include such items as tournament registration, travel costs, and team equipment needs. Costs depend upon age group, number of tournaments and the playing level. Teams have the option of using fundraising activities to pay or parents can opt out of fundraising and elect to add their own monies into the account. Team fees are typically paid and managed by the Team Treasurer or Team Manager. All money added into the Team Account are non-refundable.

Delinquent Accounts Procedure

The relationship between ISC and the player can become a debtor/creditor relationship if payments are not made on time by the family. The Board of Directors is responsible for assuring that all financial obligations of the club are met. Any player that has their account past due by the end of the month that payment is due will be placed on suspension and will have their player card revoked. During this time, they will be unable to practice or play in games. After 90 days the club may send their account to collections and remove them from the club. If payment is rendered after termination of membership, a re-instatement may be made by Board approval only.

Timeline

TIMELINE	ACTION
10th of the month	Payment is due
First business day following 10 calendar days of delinquency	Club Representative to send late notice via email to any player whose funds weren't received with information on pending Suspension if not received by the end of the current month – a \$25.00 fee will be assessed, and family will receive an invoice for the fee.
First business day following the end of the month payment is due	Club Representative to call family and follow-up with an email to document conversation (noting date of first email, and information on Suspension). An additional \$25.00 penalty will be assessed on the 1 st of each month after the due date until the payments are current and penalties are paid in full. Club Representative to email Registrar, Coach and Team Manager to notify them of player suspension and request the Team Manager to turn in the player card to Registrar. Registrar to follow-up with the Coach/Team Manager if the player card is not received within one week.
First business day following 60 days of delinquency	Club Representative to mail letter, documenting dates of prior correspondence and pending termination from club, with request for immediate payment or their account will be sent to collection
First business day following 90 days of delinquency	Club Representative to send account to collections

Injuries:

Soccer is a contact sport and although precautions are taken, injuries do happen. Please see our Injured Player Policy for additional details if your player is out for longer than 60 days. If this is a concern, you may also opt to purchase the "Reg Saver" insurance that is offered via SportsEngine, at time of registration.