



Refund Policy

- THA operates under a no refund policy for any fees and/or payments associated with THA activities and programs.
- No refunds will be issued for voluntary discontinuation.
- All program tryout fees are not refundable or transferable under any circumstances.
- All program registration fees are not refundable but are transferable to commitment fees once offers are made for travel teams and or rec league.
- Program fees are non-transferable from season to season.
- Once a position on a team is accepted, the parent or the legal guardian assumes financial responsibility for the entire season fee.
- If the THA program is suspended and/or ends due to closure of facilities due to a pandemic or similar occurrence out of the control of the THA, the THA will refund a prorated amount based on related association and team expenses to that date.
- The THA may award financial aid in accordance with Financial Aid Policy. The Financial Aid is non-transferable from program to program or year to year.
- After registration, each member has a 72 hour “Right of Rescission” that must be submitted in writing to the Executive Director within 3 days of payment, upon which full refund will be granted, less applicable \$50 administration fee.
- Refunds for season-ending, extended injury or medical condition shall be considered on a case by case basis. The Board of Directors and/or committee designated by the Board of Directors shall review any such refund requests. All refund requests must be made in writing to the Executive Director and/or Treasurer and have physician or other documentation supporting suspension or termination of season. Refunds granted will be a pro-rata portion of the season for time missed.

- Refunds for financial hardship requests shall be considered on a case by case basis. The Board of Directors and/or committee designated by the Board of Directors will review refund requests for financial hardship. All refund requests must be made in writing to the Executive Director and/or Treasurer and have appropriate documentation to support suspension or termination of season.
- Any program refund is subject to a \$50.00 Administrative Fee. In no case will greater than 75% of any program fee be refunded. No refund requests will be considered past **December 31**.
- Program fees will not be refunded for any player who accepts a position on a team, and then opts for another organization/team thereafter. Releases will not be granted until member balances are satisfied in full.
- Any policy and/or procedures mandated by USA Hockey and/or the Carolinas Amateur Hockey Association which the THA is a member shall be incorporated into the THA Refund Policy.
- The Board of Directors and/or a committee designated by the Board of Directors may also review requests for refunds for other extraordinary circumstances at their discretion.