

Adrenaline Volleyball Club Refund Policy\What your fees cover

Club Fee Refunds: **(Remember you are paying for skill development and training.)**

***There are no early contract refunds. *(See exceptions below)**

***Refunds with the Club Fund Raising Program:** You can fund raise up to 100% of your fees. Anything over and above your fees will be retained by the club for future hardship scholarships and club expenses.

***There are no refunds of club fees - *Exceptions noted:** *The only exception may be if a player is injured, Covid-19 tournament & competition/practice restrictions set by the state of Ohio, USA volleyball or OVR, or player has a serious illness during the club season and is out for the remainder of the club season. The Club Director will evaluate the full situation and determine if a refund is the appropriate action. If a refund is deemed appropriate following the Adrenaline Volleyball Club guidelines described below, the Club Director will determine the amount.*

***Refund exception: Due to Covid-19 restrictions:**

If Covid-19 restricts tournaments, some form of competitions from being played or causes practices to be cancelled, we will calculate reimbursements based on the following criteria: number players on the team, number of tournaments and number of practices missed. (Players will still be charged for the uniform if we are beyond the order date in December.)

Your club fees cover these club expenditures:

1. Staff compensation:
 - a. 26 - Coaches – Head coaches, Assist. Coaches and 2 sports performance coaches
 - b. Accountant – Advisor & Club Taxes etc.
 - c. 4 - Administrative staff
 - i. Director & Assistant Director
 - ii. Treasurer
 - iii. Webmaster
 - iv. Recruiting Coordinator
 - v. Social Media Coordinator
2. All staff - OVR memberships
3. All staff - Background check
4. Coaching & Sports performance training – (Staff Education & Certifications) – *All covered by the club
5. 3 days of Tryouts – Bibs, print outs and Facility costs
6. Parent Meeting – Facility cost
7. Sports Performance Equipment – Meds ball, ladders, and hurdles
8. 8 - Saturday practices – During Jan – Feb (***Depending on gym availability**)
9. Weekday practices – Twice a week (2.5 hrs.)
10. **Covid-19** – Procedural equipment (Infrared Thermometers, signs etc.)
11. **Covid-19** – Cleaning supplies
12. **Covid-19** - Southwestern City Schools – Covid-19 Cleaning fee per a school use – per a team fee.
13. Uniforms
14. Tournaments – ***We cannot and will not guarantee playing of tournaments or competition.**
15. OVR Regionals - ***We cannot and will not guarantee playing of tournaments or competition.**
16. **Equipment** – We have replaced 25% of our equipment the last 3 years since we took over. Many balls and carts needed replaced. Purchased setter’s balls for each team.

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- a. Other equipment: IE: pole pads, cranks, Net repair, and net pins for use at Franklin Heights and Westland. (Any schools that need it.)
17. Website upgrade & maintenance – We are also transitioning to a new website format to make the club registration & payment process automated.
18. Club Marketing
19. Fund Raising – Candy bars (*May not be available this season due to Covid-19)

***Refund exceptions** may be made due to a season ending injury as a direct result of participating in a sanctioned club event, or serious illness. In this instance, pro-rated refunds MAY be granted with a written request, to the Director, accompanied by a physician's report, where applicable. The club must receive a signed statement from a physician that states the player cannot participate in volleyball and the duration that they are unable to participate.

PRO-RATED Refunds- (**if approved**) are based upon the following formulas:

- February 1st 40% of the season fee
- March 1st 20% of the season fee
- April 1st 10% of the season fee
- There is no credit or refunds for players who are unable to attend tournaments or practices, including post Regionals, for American teams, regardless of prior notification.