



Inspiring Kids to Become

LIFE CHAMPIONS!

Jam Hops Culture Statement

Integrity

I speak and act with honesty and can be trusted to do what I say.

Accountability

I take responsibility for my actions and the outcomes. I accept that in order to grow, I will make mistakes. When this happens, I will take it upon myself to correct the problem so it doesn't happen again. I will strive for improvements in efficiency and quality, owning and learning from my mistakes.

Respect

Respect is unconditional in dealing with children, clients, and team members. I act and communicate compassionately with others, sharing in their point of view.

Enthusiasm

I am passionate about our mission and the work that I do. I see challenges as opportunities to shine! With children, customers, staff, and systems, I act with joy to share my talents.

Teamwork

I set aside my own desires to do what is best for the team and Jam Hops. I ask for help when I need it and am compassionate to others who ask me. I will do all that I can to help team members be successful.

Vision

I recognize that Jam Hops is a dynamic company, and for us to provide excellence, I have to be flexible and encouraging when changes occur. Jam Hops' vision, mission, and culture lead me to continuous improvements for myself, my team, and our customers.

Performance

I see my place at Jam Hops as an opportunity to show my best attitude and expertise. I strive to constantly better myself by learning from my team and other opportunities that are presented.

Communication

I speak positively of my team members, Jam Hops, and customers in both public and private. I keep conversations private. I acknowledge what is being said by the speaker as true for the speaker at that moment and take responsibility for my responses. I apologize for upsets, and then look for a solution.

Customer Service

I have confidence in my team members because we all strive for excellence. I look in the mirror first to find ways to ensure the best experience for customers and team members. My quality and standards are unmatched.