



OSHAWA KICKS SOCCER CLUB

Competitive Program Refund Policy

The Oshawa Kicks Soccer Club is committed to providing a quality experience for all participants. Please review the following refund policy for our Competitive Program:

1. Club Fees

- The initial Club Fee payment is non-refundable under any circumstances.
- All other Club Fee refund requests must be submitted in writing and will be reviewed case by case by Club administration.
- Refunds may be considered for exceptional circumstances (e.g. injury, relocation) and may require supporting documentation.

2. Uniform Fees

- Uniform fees, including any payments made directly to our supplier, are non-refundable once an order is placed.
- Uniform concerns should be directed to the supplier's customer service.

3. Team Fees

- Team Fees (tournament costs, training, events, etc.) are not refundable by the Club.
- Refund requests for Team Fees must be made through the team's head coach or manager.

4. General Notes

- Please allow up to 4 weeks for refund review and processing.
- Approved Club Fee refunds may be subject to an administrative fee.
- No refunds will be issued for missed sessions, team assignments, or coach preferences.

For Club Fee refund requests, please contact us at club@oshawakicks.com.



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