



The Ice Den Scottsdale and Ice Den Chandler look forward to welcoming you to our rinks.

Our staff works hard to ensure the facilities, ice surfaces and amenities operate effectively and efficiently. In return, we ask that all ice sports community members treat the Ice Den employees, facilities, amenities and fellow members with respect and care. By following posted rules, adhering to building policies and staff instruction, together we can work to ensure a fun, safe and professional experience for all.

Below is a list of Ice Den policies we understand may differ from your home rink but must be adhered to while on-site.

NO OUTSIDE FOOD & BEVERAGE

Building policy prohibits outside food and beverage. Our onsite restaurants, 18° Bar & Grill and 18° Express can accommodate nearly any request. In addition, the Chilly Bean Café offers a wide selection of beverages to include Coca-Cola products and Cartel Coffee, as well as a selection of grab-and-go snacks for your enjoyment. If you wish to prearrange catering, please let us know in advance.

ALCOHOL POLICY

- Coolers, regardless of their contents will not be permitted in the building.
- Tailgating is not permitted in on Ice Den private property or surrounding parking lots.

The Ice Den has a very strict, zero-tolerance policy in place concerning bringing or consuming any alcohol in and around the Ice Den facilities. The Ice Den has and will continue to remain compliant with the State of Arizona in the enforcement of all liquor license laws.

The only area the service and consumption of alcohol is allowed at either the Ice Den Scottsdale or the Ice Den Chandler is within the licensed boundaries of our two restaurants, 18° Bar & Grill Scottsdale and 18° Express Chandler. The bringing, service or consumption of alcohol in any other area of either facility (including the lobby, locker rooms and stands) or anywhere around the exterior of the facility (parking lot) is against Arizona State law and is strictly prohibited.

All spectators and participants, whether in Scottsdale or Chandler, must abide by all liquor license laws and regulations at all times while on the premises of the Ice Den Scottsdale or the Ice Den Chandler. If it comes to the attention of the Ice Den that any alcohol is brought or consumed on the property by an on-ice participant, their family member or their guests (spectators), the persons involved will be held responsible for their actions. Such persons will also be asked to leave the premises immediately (without refund) and in the case of an Ice Den registered program participant, will face further suspensions up to and including permanent loss of ice and spectating privileges in our facilities.

Please note: Empty cups will not be distributed by any of our amenities.

We take compliance with all liquor license laws and regulations very seriously. As such, the Ice Den reserves the right to revoke participation, registration and spectating privileges for any future Ice Den programs or events conducted at the Ice Den Scottsdale or Ice Den Chandler as the result of unacceptable player and spectator conduct.

Any violation of the rinks' alcohol policy jeopardizes not only our liquor license but also our ability to continue to offer ice sports programming and special events in our buildings.

USE FRONT DOORS

For the safety of all community members and staff, all individuals are required to access the facility using the front door/main lobby entrance. To ensure a safe environment and to not impact ice quality, please do not prop open any doors. We respectfully request that you refrain from banging, pulling or kicking doors and specifically refrain from accessing emergency exit only doors.



NO PETS

We love pets too, but they are not permitted in the Ice Dens. The rinks and amenities comply with state and local health regulations in addition to all federal ADA regulations. Trained service animals are welcome. A “service animal” means any animal trained to do work or perform tasks for the benefit of an individual with a disability. Pets providing emotional support, wellbeing, comfort or companionship are not recognized as service animals under ADA regulations. Misrepresenting a dog as a service animal is a criminal violation and will result in being trespassed from the buildings.

DAMAGE TO PROPERTY

In recent seasons there has been an unfortunate increase in incidents of unnecessary and intentional damage to the facilities. Damage caused by unacceptable behavior, including but not limited to; shooting pucks off-ice/outside and throwing rocks at building exterior, climbing on pads, breaking equipment, vandalizing locker rooms or any areas within the facility, its

amenities, and surrounding properties, will be investigated and invoiced to the responsible individuals. Any players/teams/spectators that cause intentional damage to the facility will be suspended from competing at either Ice Den indefinitely.

ICE ACCESS

Only registered players, certified coaches, on-ice officials, trained medical personnel and Ice Den staff are permitted on the ice/benches during the designated ice slot. Spectators are not permitted on the ice at any time. Teams are not permitted to access the ice until the resurface is complete, the Zamboni has exited the ice and the Zamboni doors are closed. Exterior/perimeter player bench access doors must be closed at all times during the game.

SPECTATORS

Please note, the average temperature inside the rink is 56 degrees. The Ice Den encourages participants and spectators to dress accordingly for warmth and safety. Individuals who are currently sick, recently sick, symptomatic, or high-risk/vulnerable to illness should not come to the rink. Siblings of on-ice participants and young children should not be left unsupervised at any time.

MUSIC POLICY

All music played in the Ice Dens to include but not limited to: ice skating performance songs, during hockey games/practices during intros/stoppages of play, private ice rentals, in locker rooms and public areas must be the edited/clean versions of the song. In addition, music volume should be at a level that is always respectful to fellow community members and Ice Den employees.

The Ice Den currently partners with BMI, ASCAP, SESAC and Global Music Rights as it relates to music licenses. U.S. copyright law requires you to obtain permission from music copyright owners to play their music publicly. All community members are responsible for ensuring they have permission to play selected music in the facilities. If at any time you hear non-compliant music in the facility, please notify a member of the Administration or Operations Teams.

LIVE BARN

Family & friends can cheer from anywhere in the U.S. using Live Barn! The cutting-edge technology uses a proprietary multi camera tracking system which automatically follows the flow of the game - like a traditional television broadcast. Ice Den community members can save 10% on the small monthly subscription fee by using our community promo code: ICED-ENAZ

Thank you in advance for your cooperation and understanding,
Ice Den Management

www.icedenscottsdale.com/respect-the-rink