

How Volunteering Works

1. **Login** by simply [<clicking here>](#) or on the DIBS tab on the website's main menu.
2. **Use the existing registration username and password that you created when you registered.** This will ensure your volunteer hours are credited to the right account. DO NOT start a new account.
3. **Use ONLY one account per family.** This helps us correctly track completed volunteer tasks and assign them to the right account.
4. **Age requirement.** Volunteers must be 16 years of age or older.
5. **Termite age participants exempt.** Termite participant families are EXEMPT from required volunteer hours. That said, if you have another older sibling participating above termites, then you are still required to fulfill hours for the older sibling only.
6. **SafeSport training requirement.** Only volunteers who sign up for locker room monitoring or direct player supervision are required to complete SafeSport Training. You first sign-up as a volunteer with USA Hockey registration, then once you have an USA Hockey account you can sign into SafeSport at <https://membership.usahockey.com/member/login>
7. **No show or late cancellation.** You are charged \$75 per hour missed fine for no show or late cancellation of shift. See policy details below.
8. **Finding substitutes.** You may find substitutes to work your shift and complete your task by transferring your shift to another person. The person working for you will NOT get credit for working. You will get the credit as the owner of the shift. See the policy below for details.
9. **Sharing hours is not allowed.** You cannot share your hours completed with another association member's family.
10. **Sign-in to your shift.** It's critical that you complete sign-up sheets when you sign-up or report for your shift to the supervisor. If no one is available, you must email the volunteer coordinator with your shift details. MORE detailed instructions below.
11. **Tryout volunteering rule.** To make tryouts work as smoothly as possible, we need volunteers. Please note that you are NOT allowed to work a shift at the playing level your son and daughter is trying out for. No exceptions.