



COVID-19 Refund Policy

Recognizing that there is a potential that a portion of the 2020-21 season could be cancelled due to the COVID-19 pandemic, the LCAHA Board of Directors has implemented an Emergency Refund Policy. The amount refunded will be based on the portion of the season that is cancelled. Any portion that is rescheduled rather than cancelled will not be considered for this policy.

If the entire season is cancelled, members will have two options. They can (1) carry their season fees paid over to the following season, or (2) receive a refund of their season fees paid, minus any processing fees, to their method of payment on file.

Once the season begins, about 15% of our budget is allocated for items such as league fees, storage rentals, equipment, etc. As such, after the season begins, the maximum refund is 85% of a player's season fees minus discounts (sibling discount, coaching credit, etc.). While there are often practices and other events earlier in August and later in March, for purposes of this policy, the season will consist of August 30, 2020 to March 13, 2021.

If a portion of the season is cancelled due to governing body orders (Federal, State, Local, USA Hockey or Neshannock Twp.), members will be entitled to a credit to their account. This credit can be carried over to the following season or refunded to their method of payment on file. The credit will be calculated as their season fees $\times .85$ the percentage of weeks cancelled. The percentage of weeks cancelled is calculated as the number of full weeks cancelled between August 30, 2020 and March 13, 2021 out of 27. Note, the week of December 27 is not counted. As an example, if your season fees are \$1,200 and the season is cancelled on Feb 21, 2021, there would be 3 weeks lost: you would receive a credit of \$113 ($1200 \times .85 \times 3/27$).

Effective June 25, 2020

LCAHA

Board of Directors