

To all Crystal Ice House patrons,

We hope all our patrons are continuing to remain safe and staying healthy during these difficult times. As most of you are aware, there is a growing concern regarding the impact of the Coronavirus in our Northwest Suburban Communities. As of Wednesday, 10/28/2020, Gov. Pritzker has passed some new Mitigations regarding social gatherings amongst other limitations. The Crystal Ice House would like to update all of our patrons on the new guidelines that will be implemented starting January 1, 2021.

PLEASE DO NOT ENTER THE BUILDING IF...

- You are exhibiting ANY symptoms of COVID-19
- You have been in contact with anyone having COVID-19 in the last 14 days

IF YOU DO ENTER THE BUILDING BE ADVISED

- **NO SPECTATORS until further notice. To watch your skater please visit LiveBarn.**
- **Locker rooms are no longer available until further notice. (Goalies are allowed a locker room)**
- **You will only be allowed to enter the facility 10 min prior to your scheduled event.**
- **You must be dressed prior to entering the rink (No exceptions). There will be designated areas in your rink to put your skates on if needed.**
- **Masks MUST always be worn including on the ice.**
- **No more than 50 skaters in the building.**
- **Must maintain 6ft of social distancing.**
- **Temperature checks are done prior to entering your respective rink.**
- **If your temp is 100.0 you will not be permitted to enter the rink.**
- **A waiver with all requested information must be filled out prior to taking the ice.**
- **There are no showers available.**
- **No gathering in the lobby area.**
- **Please leave through the appointed exits in each rink.**

We can assure all of you that we are staying current with the most up to date information from the CDC, IDPH and McHenry County Department of Health.

While we recognize the inconvenience, we certainly hope everyone can understand the importance of ensuring the safety of all our Crystal Ice House patrons and staff. We thank you in advance for your patience and understanding.

If you have any additional questions, please feel free to call our office at 815-356-8500.

Please visit our Crystal Ice House and Fire Wagon Hockey websites for updated information.

Sincerely,

The Crystal Ice House