



COLUMBIA EMPIRE VOLLEYBALL ASSOCIATION

Filing A Complaint

Communication Hierarchy:

Parents/Families → Coaches/Club Directors → CEVA Office

Parents or families may use the form located on the CEVA website – www.cevaregion.org/docs – to submit a complaint to the CEVA office. This should only be done after communication with a club director that has led to an unsatisfactory resolution. Submitting a complaint to the CEVA office is not a guarantee of an investigation, nor is it a guarantee that the outcome previously received will be reversed or altered.

What CEVA Controls:

Please ensure you have read the “Guide to What CEVA Controls” – located on the “Docs/Forms” page of the CEVA website – www.cevaregion.org/docs.

If this issue pertains to club dues, playing time, or other club-specific complaints, please contact your club director. A listing of all club contacts can be found at www.cevaregion.org/club-directory. CEVA has no control over these types of club-specific issues.

Safesport:

If an issue has to do with sexual, emotional, or physical misconduct, please report it directly to Safesport by going to this website: www.cevaregion.org/Safesport. Please be aware of your state’s laws pertaining to mandatory reporting and ensure any incident that needs to be reported to law enforcement is done so properly.

Sanctions:

Any sanctions levied against a member(s) will remain confidential and will not be shared with a reporting party unless legal obligations require. Any actions taken against members are subject to CEVA's Sanction & Appeals Procedures.

Witnesses:

We strongly encourage reports to be submitted by first-hand witnesses or participants in the incident in question. Please include the name of any other first-hand witnesses or participants you are aware of. **Please be as specific as possible in your report.**

Submissions:

Submissions of this form are only viewed by the CEVA staff and are treated as confidential and anonymous to the extent permitted by law.

Anonymous Reporting:

Please note the submission of an anonymous report may impede our ability to investigate the incident in question or conduct any necessary follow-up with the reporting party. An anonymous report may also not allow you to show proof of discharge of any mandatory reporting duties associated with the incident in question.