

## REFUND POLICY

Kaukauna Ghosts Fastpitch has adopted a no-refund policy with regards to all registration fees once registration has closed. Registration typically closes the night prior to tryouts. The KGF Board of Directors feel that due to the complexity of rostering teams, we need to be able to better manage the numbers within each division. Please understand what is required prior to registering your player, i.e., possible practice field locations, number of tournaments, potential travel for tournaments, etc.

The only exceptions to this policy would be:

- If a participant decides to drop from the program after registering but prior to tryouts (There is a \$25 non-refundable deposit deducted to cover the registration processing fees we are charged).
- If a participant decides to drop from the program prior to the start of any open gym or team practice (Refund minus \$100 non-refundable deposit).
- If the results from the tryout for your age division resulted in cuts, there will not be a refund option after team rosters are determined. A full refund will be given for any girls that are not chosen to play on a KGF team.
- For first time participants who decide to withdraw from the program by December 1st, a 50% refund will be issued. A first time participant is defined as someone who has never previously registered for a Kaukauna Ghosts Fastpitch season.
- In the event that the child was medically unable to participate in the sport that he/she had registered for. A note from a Doctor on letterhead indicating that the participant cannot participate is required.
  - If a parent has requested a refund due to medical reasons prior to the start of the practice season, they will receive a 100% refund. (There is a \$25 non-refundable deposit deducted from each medical refund to cover the registration processing fees we are charged)
  - If a child has participated in a practice, but no games, then they can receive a 75% medical refund.
  - If a child has participated in at least one game then there is no refund.

The KGF Board of Directors reserves the right to waive this Refund Policy at its sole discretion at any time. Such waiver shall generally be in response to extenuating or highly unusual circumstances, and in no event shall the Board of Directors be obligated to waive this Refund Policy.