



ELEVATE
YOUR GAME

Refund Policy - Indoor

East Kootenay Volleyball Club (EKVC) is a non-profit society that strives to create meaningful growth and development to its athletes and coaches and build the Clubs' capacity to encourage volleyball involvement across the Region.

Operating the Club is dependent upon athlete registration to ensure the continuation of the club from season to season, therefore EKVC has a strict refund policy. The Club creates an annual budget from Fixed overhead costs to operate. This information determines the fee schedule for the season.

Fixed overhead costs that EKVC fees pay for:

- Membership fee - online registration, website costs, and criminal record checks as well as capital expenses such as balls, uniforms, and court fees.
- Coaching - fees are used to register coaches and team manager contacts for each team. All coaches are required to be certified so to ensure they continue to develop and complete certification; they receive an honorarium.
- Technical direction – to make certain that the club is consistent with coaching from one age category to the next, technical direction is required to assist with season planning and provide opportunity for as many athletes as possible to continue their development.
- Administration fee used to pay the club staff.

Once an athlete **accepts a position** on an EKVC team by using the Registration link upon receipt of the successful tryout invitation letter, they are a member of the Club team and therefore financially responsible for the entire fee as set in the Fee Schedule.

Refunds are no longer eligible once an athlete is a member of a team regardless of whether the athlete plays for the entire season, decides to withdraw from the team before the end of season, is dismissed due to conduct violations, or has any other reason to request a refund.

Refunds are not applied to medical conditions, injuries, or sickness (including but not limited to Covid-19) or other extenuating circumstances.

If a player registers but a team cannot be formed a full refund, less the *SportEngine administration costs will be offered.

***SportsEngine administration costs = \$1.50 + 3.25% of registration fee**