



ROSEMOUNT IRISH INVITATIONAL

Volunteer FAQ

How many shifts do I need to work?

To fulfill your volunteer requirement for the season, you need to claim and work TWO sessions for each player that you have in the program. (e.g. If you have a player at 14AA and 10A you need to work 4 shifts). Typical shift durations are 3-4 hours each.

What is the age requirement to work a volunteer shift?

Adult volunteers are preferred. At a minimum the person fulfilling the volunteer requirement must be 15 years old or older.

Are coaches and managers exempt from volunteer hours?

Only the head coach is exempt from the volunteering for the player on the team that they are coaching; they receive volunteer credit and do not need to sign up for a shift unless they have another player in the program. If you have another player in the program, you will need work two sessions. There is no exception for assistant coaches and team managers.

Why do I have to create a Sports Engine account to claim DIBS?

When claiming a DIBS session, you will need to create an account or log into your existing account. This allows you to cancel a session if needed and to receive messages/reminders for your shift.

What if my player's name doesn't come up when I am claiming a dib?

The household members associated with your Sports Engine account are what will appear in the drop-down. If you do sign-up for a volunteer shift and the correct player isn't selected just send a note to the volunteer coordinator or when you show up to work the shift make the necessary change on the sign-in sheet to ensure credit is given for the correct player.

Can I have someone else fulfill my shift on behalf of me?

Yes, however, it is preferred that the volunteer requirements are fulfilled by an adult and is aware of the responsibilities.

I claimed a shift but now need to cancel. How do I un-claim a shift?

Once a shift has been claimed it may be unclaimed up to **one week prior** to the event. You can do this by going into the shift you claimed and clicking CANCEL CLAIM.

Un-claiming a shift less than one week prior to the event is not possible in the DIBS platform. This may result in the volunteer deposit being forfeited if that shift remains unclaimed. Please contact a volunteer coordinator, nancylipke@yahoo.com.

How do I know what to do if this is my first time working?

If you are the first shift of the day, check-in with the site coordinator for an overview of your duties. If you are relieving a shift, ensure the volunteers you are relieving give you an overview before they leave.

Each location has a volunteer handbook with further details as well as on the [volunteer subpage](#) of the [RAAA Traveling Baseball website](#).

What do we do if a volunteer doesn't show up for their shift?

If someone doesn't show up for their shift while you are working or to relieve you, you can refer to the sign-in sheet for the volunteer's contact information and call them to see if they are simply running late or unable to make the shift. Then call volunteer coordinator, Nancy Lipke 651-233-7189.

Where do I go on the day of my shift?

The location is noted in the shift you claimed, either Erickson Park, Shannon Park (Elementary), or Umore. Park addresses can be found on the [fields subpage](#) on the RAAA Traveling Baseball website. When you arrive, you report to the concession stand (or table at Umore) to sign-in. For the first shift of the day, a RAAA Traveling board member will be there to open the concession pavilion and deliver the cash box.

Do we offer free food during our tournaments?

Only umpires receive complimentary concessions.

Additional details about the volunteer requirements, types of positions/responsibilities, please visit our [volunteer subpage](#) on the Traveling Baseball site.

