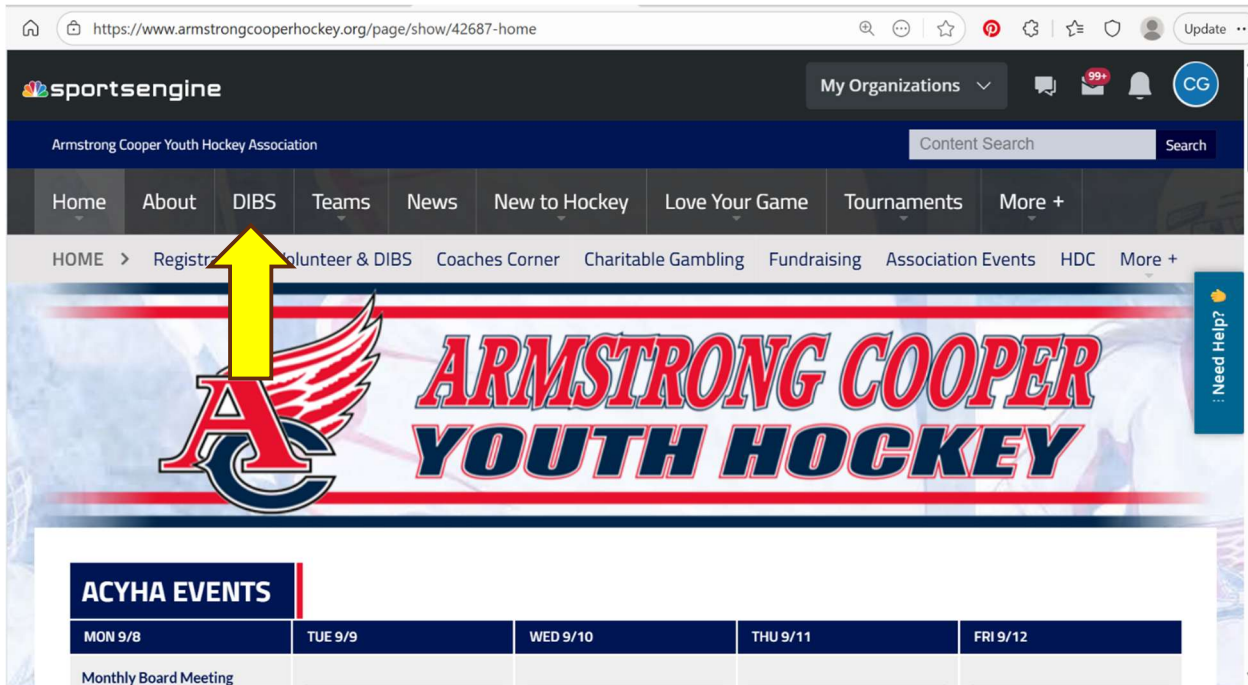
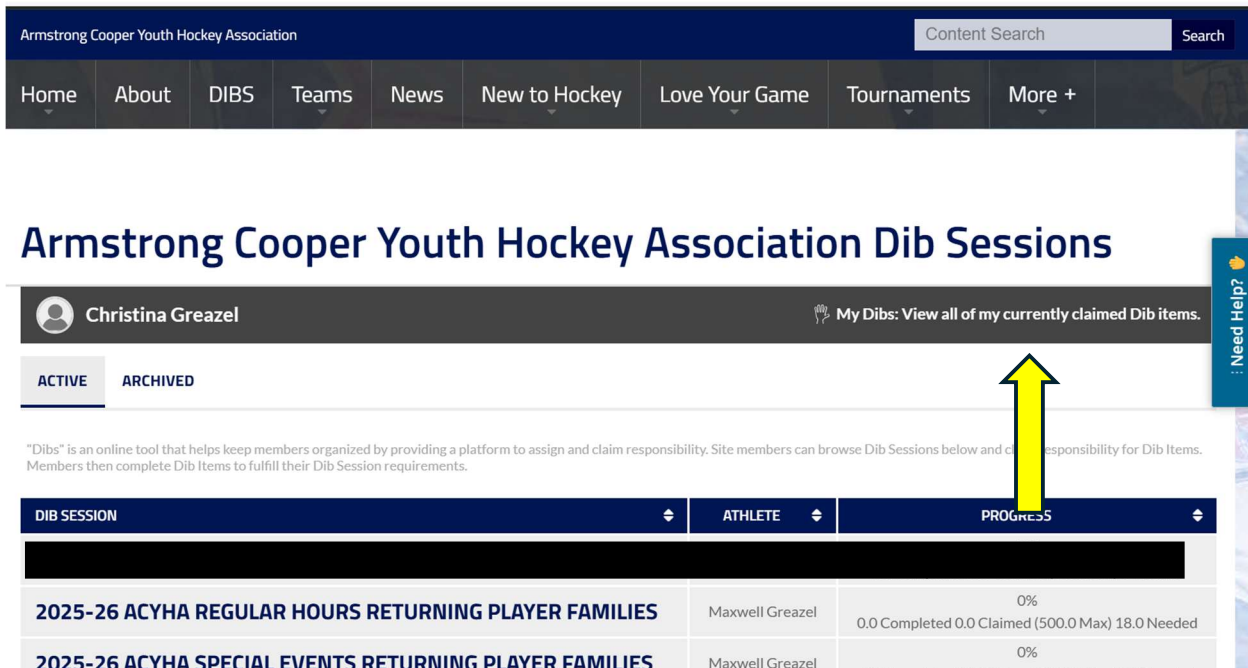


How to Cancel a DIBS Shift

Go to the ACYHA homepage, and log into your Sportsengine Account using the same username and password that was used to register your skater. Next, go to DIBS on the top row of options.



When you are logged into your family's account, the Dibs page should look similar to the following for Returning Families. New Skater Families will only have 1 DIBS session available. On the right side, choose "My Dibs: View all my currently claimed Dib Items."



You will see all your currently claimed and completed DIB items. Click on the DIB item you wish to cancel (the name of the item will be a hyperlink).

y.sportngin.com/user/dibs?v=1757947369937

My Organizations

2025 STUDENT WORKERS Christina Greazel 0%
0.0 Completed 0.0 Claimed (48.0 Max) 0 Needed
Armstrong Cooper Youth Hockey Association

2025-26 ACYHA REGULAR HOURS RETURNING PLAYER FAMILIES Maxwell Greazel 0%
0.0 Completed 6.0 Claimed (500.0 Max) 18.0 Needed
Armstrong Cooper Youth Hockey Association

2025-26 ACYHA SPECIAL EVENTS RETURNING PLAYER FAMILIES Maxwell Greazel 0%
0.0 Completed 0.0 Claimed (500.0 Max) 7.0 Needed
Armstrong Cooper Youth Hockey Association

Claimed Items

DIB ITEM (CREDITS)	SESSION	DATE / TIME	ATHLETE / FULFILLER	STATUS
Concession	2025-26 ACYHA Regular Hours Returning Player Families Armstrong Cooper Youth Hockey Association	11/02/2025, 11:30am CST - 2:30pm	Maxwell Greazel Tina Greazel	Claimed
DIBS TEST ITEM	2025-26 ACYHA Regular Hours Returning Player Families Armstrong Cooper Youth Hockey Association	10/08/2025, 12:30pm CDT - 3:30pm	Maxwell Greazel Tina Greazel	Claimed
Scorekeeper/Announcer	2024-25 Returning Family Special Events DIBS Armstrong Cooper Youth Hockey Association	03/02/2025, 8:45am CST - 10:30am	Maxwell Greazel Aaron Zimmerman	Completed
Scorekeeper/Announcer	2024-25 Returning Family Special Events DIBS Armstrong Cooper Youth Hockey Association	02/28/2025, 1:45pm CST - 3:30pm	Maxwell Greazel Tina Greazel	Completed

It will take you to the DIB item. The options will be different if you are inside or outside the cancellation window. **If you are within the cancellation window, greater than 1 week prior to the DIB item, this will be the option to cancel.** Choose "Cancel Claim" on the right side.

y.sportngin.com/user/dibs?v=1757947369937

My Organizations

Dib Sessions and Claimed Items

Concession

11/02/2025, 11:30am CST - 2:30pm 📅
Location: NHIA Concession Stand
Category: Elite
Dib Session: 2025-26 ACYHA Regular Hours Returning Player Families

Credit Value: 3
Credit issued upon completion.

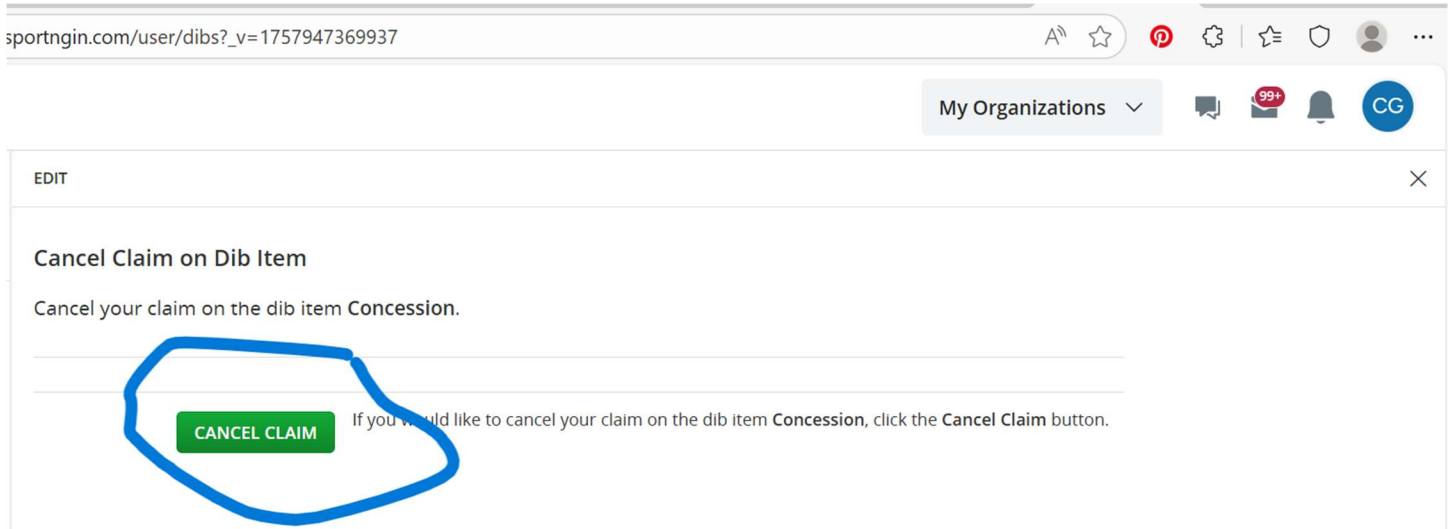
Status: Claimed
This Dib Item has been claimed.
Is this Dib Item complete?
Verify Completion

Athlete: Maxwell Greazel
Fulfiller: Tina Greazel

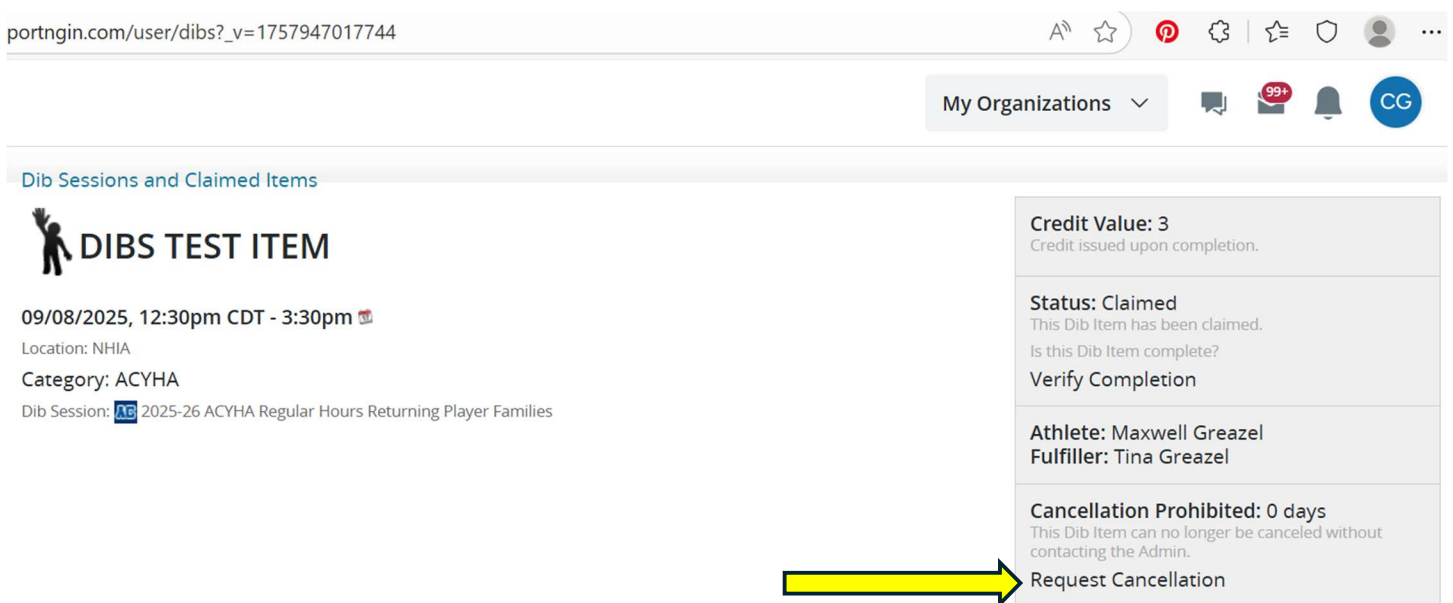
Cancellation Prohibited: 7 days before event.
Responsibility can be canceled until Sun Oct 26th 2025, 11:30am CDT.

Cancel Claim

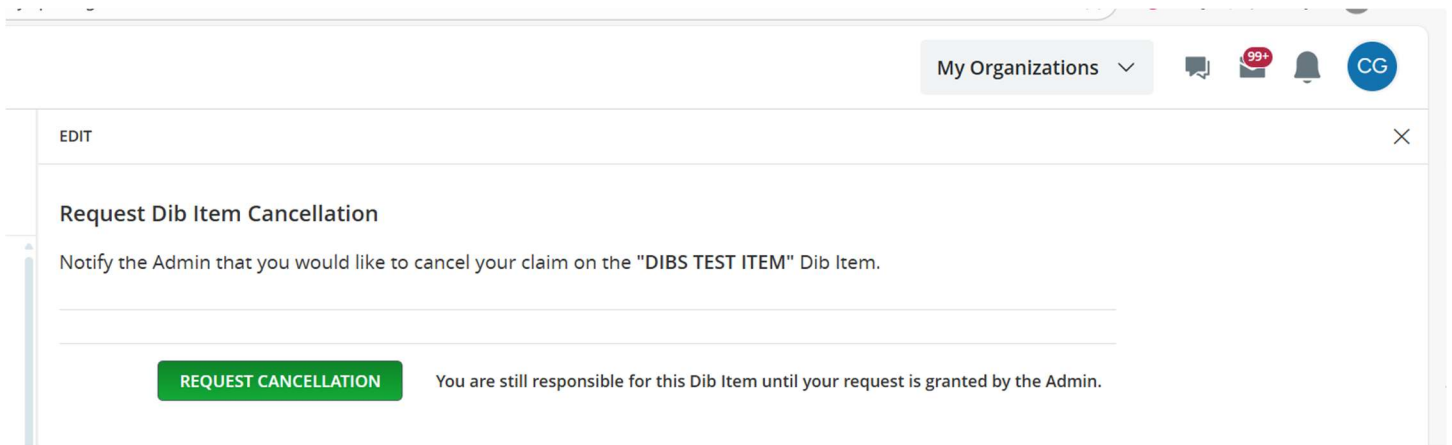
It will take you to another page to confirm your cancellation. Choose “Cancel Claim” again in green on this screen. Once you have cancelled your DIB item, you should receive an email confirming the cancellation. Take a minute to confirm that your shift has successfully been cancelled.



If you are outside the cancellation window, less than 1 week prior to the DIB item, we request that you hire a Student Worker. You may email the Volunteer Program Director acyha.volunteerprogramdirector@gmail.com for the Student Worker list. However, if there is an emergency and you need to cancel, you may choose “Request Cancellation.” This does not mean your request will be granted. Please also email the Volunteer Program Director acyha.volunteerprogramdirector@gmail.com explaining why you need to cancel at a short notice.



Next, please confirm that you would like to “Request Cancellation” in green on this screen.



The screenshot shows a web application interface. At the top right, there is a navigation bar with the text "My Organizations" followed by a dropdown arrow, and several icons: a speech bubble, a notification bell with a red "99+" badge, and a circular profile icon with the letters "CG". Below this is a modal window with a title bar that says "EDIT" and a close button "X". The main content of the modal is titled "Request DIB Item Cancellation" and contains the text: "Notify the Admin that you would like to cancel your claim on the 'DIBS TEST ITEM' DIB Item." Below this text are two horizontal lines, likely representing a text input field. At the bottom of the modal, there is a prominent green button labeled "REQUEST CANCELLATION" and a line of text to its right: "You are still responsible for this DIB Item until your request is granted by the Admin."

This means your request will be sent to the Volunteer Program Director, and you will hear from the Volunteer Program Director as soon as possible.