

# New Era Clinic COVID-19 Program Guidelines

9/4/2020

## Check-In Procedure

We are offering 2 different ways to check in this season.

### 1. Check-In by Appointment

- Pick up jersey and name tag prior to the day of the first clinic
- If your skater needs rental skates/helmet, please make an appointment to get fit by an expert

### 2. Check-In on the First Day

- Pre-packed bag with jersey and name tag

\*Please be aware that due to social distancing guidelines there *may* be delays in being fit for equipment on the day of the clinic. We **STRONGLY** advise making an appointment to get pre-checked in and fit for any items your child may need.

Email [Carly Smith](#) for Holiday Appointments

Email [Spencer O'Neill](#) for Leisure Appointment

- Locker rooms will NOT be available for this season. Please dress your skater at home as much as possible. *Plan on putting just skates and helmets on at the rink.*
- Designated skate tying areas are available throughout the building. Look for the designated signs. As soon as you have finished getting your child ready, please take your belongings with you and proceed down to the ice.
- Before going on the ice, please note and maintain the 6 feet social distancing guidelines. We will be using both doors to get skaters onto and off the ice.

## Rental Skates & Helmets

- **Rental skates and helmets** will again be available this year with some different guidelines from years past.
- Those using rental skates/helmets will be allowed to take equipment home for the duration of the clinic. Rentals will be sanitized before the start of each clinic – but not weekly. Please return helmet/skates at the end of the last clinic so that it may be sanitized for the next clinic. *Or*, at the end of the clinic, you may purchase your skater's used helmet and/or skates for only \$20 each.
- **Equipment Purchase Program** – New helmets and skates are available for purchase at a discount of 25% off (one time use only, good only for skaters in our beginner clinics, offer valid for only the 2020-2021 season). Beginner packages and equipment also offered for our skaters at a discount of 25%.

## General Information

- Please limit **1 guardian per skater** in the building during our clinic. No siblings, strollers, etc. Please plan accordingly as we are limiting the amount of people in the building at once.

- Staff will have their temperature taken before work and sent home if over 100.4. If feeling ill for any reason, staff has been notified to stay home. Parents are responsible for taking the temperatures of their child and making sure they are safe to come to the rink.
- If your skater or anyone in your family becomes COVID positive, please notify us immediately. Our guidelines dictate that all families will be notified of a positive case.
- If you're showing possible symptoms of COVID, please help stop the spread and use common sense. Notify our staff and we'll work with you to address your issue!
- Face masks are required to be worn inside the rink. Skaters do not have to wear PPE on the ice, but are required to wear a mask while in the building prior to going on the ice.
- All skaters must wear gloves on the ice.
- Please wash your child's equipment *after each use*, especially helmets, face masks, gloves.
- Parents are not allowed on ice or benches. Please use bleachers and warming rooms for social distancing. Our newest skaters sometimes require a couple minutes off the ice for various reasons. If our coaches are bringing your child off the ice, please meet us so we can address the issue in the safest manner possible.

### On Ice Changes

- Staff is trained to keep skaters socially distant as much as possible, but please be aware that there will be times that skaters are closer than a 6 feet distance while skating.
- Drills have been modified as needed to keep skaters learning safely.
- We will have limited staff, one coach will be incharge of multiple skaters. If you feel your child isn't ready to learn to skate in a group without 1-on-1 coaching instruction, let us know ASAP as we will come up with an alternative solution.
- We welcome your thoughts and input as we progress through each clinic.
- Our instructors are working under revised USA Hockey guidelines on and off the ice to keep everyone safe.

### Refund Policy

● Clinics that need to be re-scheduled this year for any reason will be done as needed. If, for any reason, your child cannot complete a registered clinic, a credit will be given. **For this program, no refunds will be given.**

**Our goal this season is to provide a safe and healthy way to offer a learn to skate program to our customers. We ask that all participants respect each other, the staff, and our posted rules. Habitual offenders of our guidelines may be removed from the program with loss of all fees paid.**