

## **Concession Stand Lead**

### **Duties:**

- Provide excellent customer service to all patrons
- Take and process customer orders accurately and efficiently
- Upsell additional food and beverage items to increase sales
- Prepare and serve food items in accordance with health and safety regulations
- Maintain cleanliness and sanitation of concession stand area, including food preparation surfaces, equipment, and utensils
- Handle cash transactions using a point-of-sale (POS) system
- Stock inventory and replenish supplies as needed
- Assist with inventory management and ordering of supplies
- Follow proper food handling procedures to ensure quality and safety
- Collaborate with team members to ensure smooth operation of the concession stand
- Working with and training volunteers

### **Skills:**

- Strong customer service skills with the ability to interact with a diverse range of individuals
- Knowledge of food preparation techniques and kitchen equipment operation
- Basic math skills for cash handling and order processing
- Familiarity with point-of-sale (POS) systems for order entry and payment processing
- Ability to work in a fast-paced environment while maintaining attention to detail
- Knowledge of retail math for calculating sales totals, discounts, and change
- Understanding of food industry regulations and health codes

We are looking for dedicated individuals who are passionate about providing exceptional service in a fast-paced concession stand environment. If you have experience in the food service industry or retail, enjoy working with people, and thrive in a dynamic setting, we encourage you to apply.

Please note that this position may require standing for long periods of time and the ability to lift up to 25 pounds. Availability to work evenings, weekends, and holidays is also required.

If you are ready to join our team as a Concession Stand Lead, please contact [matt@pagelcenter.com](mailto:matt@pagelcenter.com) for more information and to apply