

Lakeville Arenas Winter Season Kickoff Newsletter

Something For Everyone



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Welcome Back to the Rinks

From Joe Bergquist - Lakeville Arenas General Manager

Welcome back to another prime winter season at Lakeville Arenas. First and foremost we would like to thank all of our partners and customers. Without all of you our continuing record growth and improvements to our facilities and programs would not be possible.

The 2024-2025 season saw the soft opening of the new Allina Health Pavilion Rink, which was essentially bare bones operations with many lessons learned for making and maintaining the outdoor ice. We are excited to share the changes and improvements planned for this season later in this newsletter.

We are also excited to partner with LHA to operate the Ames Dry-Land Training Center beginning on November 15th, 2025, which will help improve the use and management of the facility and access to LHA players throughout the year.

In addition there are many other details and articles regarding the facilities, procedures, rules, and other information for old and new users of the facilities.

Thank you and see you at the Rinks!

-Joe



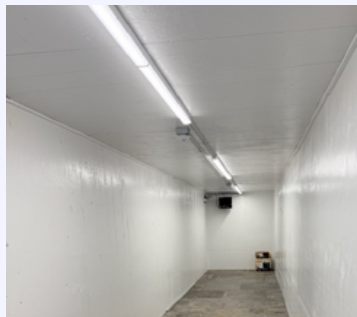
Allina Health Pavilion Rink 2.0 Lessons Learned Last Season

Lesson 1 from 1.0 included the need for sunscreens on the south sides of the Pavilion Rink to prevent the ice surface from glossing over with a thin layer of water from approximately 10:00 am to 5:00 pm. Arena Staff are currently building and hanging these screens, which will be ready for ice making in mid-November.



Lesson 2 is the understated need for separate locker rooms for Allina Health Pavilion Rink users. The container locker room warming houses are also being constructed by the arena staff (Primarily Jeff Zimmerman, who did an amazing Job) and will be ready for the start of the outdoor season, Thanksgiving weekend. Houses include heaters to keep skaters warm before and after ice times.

Lesson 3 highlights the effect of wind, not only on users but, more importantly, on the ice surface. On warmer days above 20 degrees, it behaves like a forced air heater, pushing warmer air across and into the ice faster than the ice plant can remove it. Staff (Nick) are also constructing wind screens and will install them around the west and north ends to help reduce this effect on the ice and, of course, on the skaters and fans watching.



Not really a lesson 4, but more of a confirmed prediction: the need for an additional heat source for fans, box workers, and players on the bench on particularly cold days. Radiant heaters are currently being installed above the bleachers, player benches, and officials' boxes.

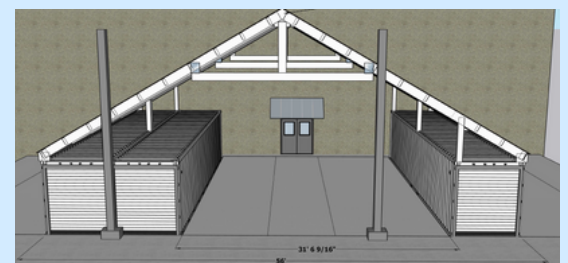
Other Allina Health Pavilion Improvements Coming

Many may have observed the substantial earth excavations occurring between the buildings. Initially, this area was designated as a covered walkway; however, upon realizing that a steel structure would be necessary to comply with state building codes, we opted to utilize shipping containers—similar to those employed for the locker rooms—to support the steel roof. Three shipping containers will be installed, with a crawl space beneath them designated for future mechanical requirements as we convert them into a concession stand and a catering kitchen for summer rentals. Additionally, a 32' x 40' area will be created between the containers, intended to serve as a lobby for the pavilion rink, providing a space for fans to warm up before, during, and after events.



In the upcoming spring, our staff will proceed with the installation of a patio area and playground situated between the rinks, as well as security fencing surrounding the entire pavilion rink and its associated amenities.

Furthermore, spring and summer will also see the construction of a new Zamboni shed on the west end of the facility, designated for the storage of the Zamboni and other equipment.



Improvements to the Ames Dryland Facility are on the horizon.

Lakeville Arenas has agreed to assume management of the Ames Dryland for LHA, effective November 15th. They will implement significant upgrades to enhance accessibility for all Arena users and minimize disruptions on the ice.

To mitigate noise and prevent disruptions during team activities, the proposed enhancements include wrapping metal posts, removing nets, and utilizing shooting tarps. Insulated tarps will also be suspended above the glass, extending to the ceiling. Furthermore, we intend to install cage doors with locks in the shooting lanes to ensure that the turf area remains available for teams wishing to conduct pregame warm-ups.

Below, you will find a reservation guide and rules governing individual use of the shooting areas. Individuals may utilize these areas when they are not occupied, provided they adhere to the established policies. However, individual use will only be permitted once the gates have been installed to secure and lock the weight area, thereby preventing potential injuries.

PROCEDURES FOR RESERVING, RULES, & PROCEDURES

- **Email info@lakevillemn.gov to reserve**
- LHA teams may schedule one hour per week, 24-hour notice
- Teams must sign in at the welcome center
- Users must provide an ID, a set of keys, or a phone in exchange for the training center key and puck buckets
- Must have a USA Hockey coach present
- All users are required to return all pucks to the welcome center after each use.
- No food or beverages except water bottles are allowed in the training center
- Must wear a helmet
- Any loud or disrespectful users or teams will be subject to immediate ejection and or future use of the dryland area.

When not scheduled by organizations above, individual LHA players shall be allowed to use the dryland area, provided they follow the following rules:

- Check into the welcome center and respectfully ask staff before using the dryland area.
- Provide name, team info, and a personal item to gain access and pucks.
- Pick up ALL pucks and return them to the welcome center when done.
- Respect users on the ice and others using portions of the Dryland Area.
- Follow staff directions and promptly and politely leave when scheduled users arrive.

PRIME SEASON SCHEDULING HIERARCHY AND PROCEDURES:

- The Prime Season is defined as October 1st through March 1st annually.
- LHA shall receive priority for scheduling and using the Dryland Area. Each eligible team shall have up to 10 days after each ice release date to schedule their allotted time before other users can reserve times.
 - Starting Ice (Oct 1-Nov 15) ice release by LHA Scheduler on or before October 15th
 - 1st Half District Season Ice (Nov 15-Dec 31) ice release by LHA Scheduler on or before November 15th
 - 2nd Half District Season (Jan 1-Feb15) release by LHA Scheduler on or before Jan 1st
 - Playoff Season Ice (Feb 15-Mar 15) release by LHA Scheduler on or before February 15th

GENERAL USE PROVISIONS

- There will be no charge for LHA teams and players to use the Dryland Area.
- There will be no charge for Lakeville High School Hockey Teams to use the Dryland Area.
- There will be no charge for non-profit organizations, programs, and teams in which at least 80 percent of skaters are from LHA or Lakeville High School Hockey Programs. E Train and LHA will provide rosters of skaters and their addresses upon request by Lakeville Arenas.
- There will be no charge for Lakeville Arenas Programs to use the Dryland Area
- There will be no charge for E Train to use the Dryland Area.
- All non-profit and for-profit organizations not herein described above shall pay a rental fee to Lakeville Arenas to use the Dryland Area. Current Rental fee= \$50/per hour
- Lakeville Arenas shall have sole discretion in setting the rental rates and fees for using the Dryland Area.
- Use of the Dryland Area is restricted during varsity hockey games, figure skating, tournaments, and other special events as determined by Lakeville Arenas.
- The Dryland Area does not include the use of the E-Train treadmills or space.

Meeting Rooms Use & Scheduling Procedures

Lakeville Arenas provides complimentary access to meeting rooms for significant ice-time purchasers, such as LHA, high schools, and HFSC, but this access is limited to official activities, such as meetings and team gatherings. Users must adhere to established guidelines to maintain this free access. Personal events, including birthdays, business meetings, or equipment drop-offs and storage, are not eligible for complimentary use. All other users and activities outside the specified categories will incur a \$30 per hour charge for the meeting rooms.

- Advance scheduling is strongly recommended.
- Drop-in use is allowed only when the room is fully available. Employees are not permitted to unlock or open the room for anyone unless a team official signs in at the concessions.
- Arena staff must adhere to the online reservation schedule; being a board member, manager, coach, or another team or group official does not confer special privileges that override those who have properly reserved a room.
- All users, whether scheduled or unscheduled, must sign in at the concessions stand, providing their name, team position, team name, and cell phone number.

To qualify for free use, users must ensure the room is cleaned after each use:

- Dispose of all trash in the appropriate receptacles.
- Remove all large boxes, oversized trash items (such as pizza boxes), and any other refuse from the room.
- Wipe down tables using the provided cleaning kit and address any messes on the floor.
- Return tables to their organized positions, wipe down tables and chairs, place trash in containers, and remove large leftover boxes or other items after the event.

If any team or group fails to follow the rules and policies or neglects to clean up after use, the parent organization will incur a rental fee. It is the responsibility of the parent organization to seek reimbursement from its individual team or group.

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NEW PUBLIC (DRAGON-FLY) WI-FI IS COMING TO AMES & HASSE



The new Dragonfly Public Wi-Fi will soon be available to Lakeville users and visitors, offering free, faster fiber-optic service. The current city-provided Wi-Fi no longer meets the bandwidth demands of personal devices, live scoring, streaming, printers, iPads, light shows, training cameras, and services like new scoreboards, which can lead to disruptions during large downloads.

Dragonfly Wi-Fi is designed to support large venues, such as malls and sports complexes with high traffic, and will remain free for visitors who simply enter their email and zip code once, allowing the system to remember their device. Organizations will pay a seasonal or yearly fee for their equipment needs.

WHO, WHAT, & HOW TO CONTACT

For daily facility operational needs, questions, and special requests, contact:

Nick Ames, Lakeville Arenas Operations Manager, lakevillemn.gov, 612-986-5771.

Nick is the Operations Manager for both Ames and Hasse Arena. For any issues or concerns regarding the rinks, facilities, camera systems, equipment, grounds, ice surfaces, drivers, maintenance staff, or other matters related to the arenas' daily operations, contact Nick.

In-Season Ice Reservations, Lakeville Arenas Leagues, Camps, & Tournaments, & Public Ice Activities: Contact Brennan Beese, Lakeville Arenas Programs Manager, bbeese@lakevillemn.com. 612-817-0857.

Brennan Beese is the Programming Manager at Lakeville Arenas, overseeing public open-ice activities such as public skating, stick-and-puck sessions, ice club memberships, and in-season pickup ice sales. For questions about these, email info@lakevillemn.gov. For inquiries about the Welcome Center and programs staff, arena leagues, camps, tournaments, dry-floor rentals, or advertising at the arenas, contact Brennan.

Lakeville Skating Academy, Meeting Room & Dryland Reservations, Birthday Parties, & Special Events. Tonyea Patterson, Lakeville Skating Academy Director, tpatterson@lakevillemn.gov, 612-968-0403.

Tonyea is the Lakeville Arenas Skating Academy Director and Administration Supervisor. Contact Tonyea at tpatterson@lakevillemn.gov for all Skating Academy Learn to Skate and Aspire questions or concerns. Tonyea also manages most of the reservations for meeting room reservations, dryland reservations, birthday parties, and other special events. When scheduling these events, please use info@lakevillemn.gov, as other managers also monitor this address, helping us respond more quickly to requests.

Upcoming Seasonal Ice Scheduling – Joe Bergquist, jbergquist@lakevillemn.gov, 612-961-4110.

Joe Bergquist is the General Manager of Lakeville Arenas. Besides handling the business needs, finances, organizational leadership, and planning, Joe also manages the seasonal ice rental schedules behind the scenes at Lakeville Arenas. Anyone interested in purchasing large amounts of ice time for upcoming seasons should contact Joe at least six months before the season begins. All Ice Requests must be submitted in writing via email to jbergquist@lakevillemn.gov.

MEET THE ARENAS TEAM

General Manager – Joe Bergquist

Joe Bergquist grew up between Shoreview and Pine River, MN, splitting time between a family hobby farm and playing hockey in the Moundsview association. After nearly a decade in the corporate world and raising a family in Elk River, where he coached hockey and served on the local board, Joe moved to Breezy Point to embrace small-town life. There, he coached Bantams & High School, served on the hockey board, and was President of the District for 10 years. When the opportunity arose, Joe took a position with Breezy Point Resort and managed the Breezy Point Arena for nearly 10 years. In 2014, he returned to the Twin Cities to manage the Vadnais Sports Center and Aldrich Arena, while also scheduling ice for all 10 Ramsey County arenas. Since 2020, Joe has led Lakeville Arenas, continuing to grow its facilities, programs, and operations.



Operations Manager – Nick Ames

Growing up in Richfield, Minnesota, Nick played various sports. As a young fan at North Stars games, he developed a passion for hockey that he pursued through college. This has helped him bring a unique perspective to his role. Nick started in the ice arena business in 2014 as a part-time Zamboni driver with Lakeville Arenas. After transitioning from auto body to ice arena operations in 2021, he has been learning about the operation and maintenance of ice arenas. His enthusiasm and eagerness to share knowledge are key as he enters his third season. Off the ice, Nick enjoys discovering new activities with his kids.

Lakeville Skating Academy Director & Operations Supervisor – Tonyea Patterson

Tonyea has been the Director of the Lakeville Skating Academy since 2007. Before that, she led the Apple Valley Learn to Skate program, coached the ISD 196 skating team, and was a Co-Founder of the Heritage Figure Skating Club. A lifelong skater, Tonyea began skating at the age of three and competed at the Senior Ladies' level. She continues to share her passion for skating with the Lakeville community while also managing operations and administrative work for the arenas. Outside the rink, Tonyea and her husband, Troy, enjoy spending time with their two adult children, both former Lakeville hockey players, and their six-year-old granddaughter, who is now proudly carrying on the family tradition on the ice. When she's not at the arena, you'll often find Tonyea at the ballpark, enjoying one of her other lifelong loves—baseball.



Programs Manager – Brennan Beese

Brennan grew up in Elk River, MN, where he played hockey and baseball. He earned a degree in Sports Management from Minnesota State – Mankato and began his career with Annandale School District as a Recreation Coordinator, organizing youth leagues and after-school programs. He also coached 9th-grade baseball during the school year and the summer. Now with Lakeville Arenas, Brennan continues his work in youth sports, focusing on coordinating Mite leagues and camps. He was recently married in July 2025, and he and his wife enjoy spending time with their dog Wrigley, trying new restaurants, and being with family.

Welcome Center Supervisor – Lori Soderholm

Lori began her role at Lakeville Arenas as a Lead Skating Instructor in 2007 and was previously a Skating Instructor at Apple Valley Arena. After retiring from the MN Department of Corrections, she transitioned into the Concessions Operations Supervisor position. She finds it very rewarding to introduce new menu items to Concessions and to see customers enjoy the additions. She is married, has one child, owns two dogs, and has a large extended family. In her free time, she enjoys spending time with her friends and family.



Driver Supervisor – Jeff Zimmerman

Born and raised in Apple Valley, Jeff has been active in sports since childhood – from hockey and soccer to golf and downhill skiing. Married to his high school sweetheart, Michelle, for 16 years, Jeff has four bonus kids, and they enjoy life as empty nesters with their dog, Chubbers, who runs the show. He is a lover of the outdoors and a good campfire, and spends his free time at their seasonal home up north, golfing, traveling, and hunting for the perfect beef stick or jerky. After 25 years as a Project Manager, Jeff shifted gears to pursue work he

enjoys – first as Turf Manager at Brackett’s Country Club and now as Driver Supervisor for the City of Lakeville.

Driver Supervisor – Mike Sturlaugson

Michael Sturlaugson has lived and worked in the Lakeville community since his family moved there in 1988. Mike grew up playing hockey in the LHA and was playing for Lakeville High School when Ames Arena opened in 1994. Mike is a proud supporter of both Lakeville and Farmington athletics, as his son attends Farmington High School.



WELCOME Driver Supervisor – Rylan Kinnell

This role aligns perfectly with Rylan's passion for the game, which began when he grew up playing hockey. His primary focus will be on applying his extensive experience as an ice rink technician to ensure the highest quality and safest ice for all patrons. Rylan offers over seven years of facility experience from reputable rinks like the Burnsville Ice Center and Parade Ice Gardens. He is eager to share his technical expertise with Lakeville’s facilities and looks forward to meeting all the coaches, parents, and kids. In his free time, Rylan enjoys fishing on Minnesota's great lakes and cheering for his favorite teams, the Minnesota Wild and Vikings.

WELCOME Driver Supervisor – Lawrence Burkett Jr

Lawrence Burkett Jr. is a community-oriented individual passionate about service and making a positive impact. Raised in Laurel, Maryland, he participated in his high school, St. Vincent Pallotti, contributing to many community initiatives beyond athletics. Serving as a caregiver for his grandmother taught him compassion, responsibility, and family values. He worked for three years at Gary J. Arthur Community Center, supporting local programs and strengthening community bonds, which deepened his love for service and helping others. To grow further, Lawrence moved to Minnesota to challenge himself, meet new people, and continue his community work at the New Brighton Community Center. He now aims to bring that same dedication to Lakeville Arenas, eager to make a lasting impact both professionally and personally.



Lakeville Arenas - USA Hockey Zero Tolerance Facilities

HERE | NOT WELCOME HERE |
INAPPROPRIATE AND DISRUPTIVE BEHAVIOR

ZERO TOLERANCE

USA Hockey has Zero Tolerance for inappropriate or disruptive behavior and states specifically:

The game will be stopped by on-ice officials when the parents/spectators displaying inappropriate and disruptive behavior interfere with other spectators or participants of the game. The on-ice officials will identify violators to the coaches for the purpose of removing parents/spectators from the viewing and game area. Once removed, play will resume. Lost time will not be replaced and violators may be subject to further disciplinary action by the local governing body. Inappropriate and disruptive behavior shall include:

Any violators will be escorted from the facility and not allowed to return until the next day.

Inappropriate & Disruptive Behavior includes:

- Using obscene or vulgar language in a boisterous manner to anyone at any time.
- Taunting players, coaches, officials or other spectators by means of baiting, ridiculing, threatening physical violence, or physical violence.
- Throwing any object in the spectators' viewing area, players' bench, penalty box or on-ice surface, that in any manner creates a safety hazard.



usahockey.com/safesport
#USASafeSport

Your help in providing only positive support to players, coaches and officials is expected and appreciated.

Lakeville Arenas Zero-Tolerance Behavior Policy:

Lakeville Arenas is committed to enforcing a stringent zero-tolerance policy regarding inappropriate behavior exhibited by fans, parents, coaches, and players.

To promote accountability, new surveillance cameras have been installed throughout the facilities. Any teams, players, coaches, or fans found in violation of USA Hockey's Zero Tolerance Policies or Arena Rules will be reported to their respective associations. Individuals who repeatedly violate these policies, or entire teams, may face suspension from the facilities for a duration commensurate with the severity of the infractions.

Individuals exhibiting signs of intoxication will be asked to leave the premises immediately, and repeat offenders may face a ban from the rinks.

Help us create a culture of consideration and respect for all by speaking up.

Lakeville Arenas General Rules & Policies

CREATING A CULTURE OF CONSIDERATION, RESPECT, AND ZERO TOLERANCE

Historically, youth and high school hockey has been a game that teaches important life lessons, such as sportsmanship, leadership, consideration, respect, and many other valuable skills, rather than focusing solely on the game itself. Unfortunately, too many leaders and coaches today have forgotten this or perhaps were never taught it themselves.

Every coach and parent is responsible for communicating, following, and enforcing the rules. A team's behavior, whether from skaters or parents, on and off the ice, reflects the coach's leadership or its absence. At Lakeville Arenas, we uphold and enforce a culture of consideration and respect for others, with zero tolerance for misconduct.

Coaches must supervise their teams before, during, and after practices and games. If a coach requires the team to arrive early, they must also arrive early and stay with their team. Leaving young players with peers as captains in charge while the coach is in the lobby with the other coaches or parents is irresponsible. Teams without supervision that cause disruptions or damage risk losing locker room and arena privileges, and will be required to arrive and leave the building within 10 minutes of their scheduled ice time.

Consideration of Staff: Many of our staff members are young high school students, and this may be their first job experience. If you encounter an issue or have a complaint, we kindly ask for your understanding and request that you communicate your concerns calmly and respectfully. Inappropriate behavior or language directed toward any staff member will not be tolerated. Please consider how you would feel if your child were being reprimanded by another parent simply for performing their duties. Should you feel the need to express your frustrations inappropriately, you are welcome to contact the Arenas General Manager, Joe Bergquist to do so.

Pride in Your Home: We encourage teams to take pride in their home facility by ensuring they clean up after themselves on the ice, on the bench, around the rink, and in the locker rooms. Coaches should inspect the locker rooms before and after their teams use them. An adult must supervise all players whenever they are in the locker rooms. If you find a room in disarray upon arrival, please help us identify the responsible team by notifying us. Teach your team a valuable life lesson by having them clean up the mess, including any they may have contributed. Teams that leave a locker room in disorder will incur a cleaning or repair fee. We recommend that each team adopt a collective approach to maintaining the locker rooms. Captains should ensure that no player departs until the entire team is ready to leave together and that the locker room has been cleaned as a group.

Lobby Conduct and Consideration of others: There continues to be an issue with balls, stickhandling, shooting, and horseplay in the lobbies, leading to damage, potential injuries to small children, and disturbances to other guests. We ask all parents to assist by addressing all children, not just their own, if they observe such behavior.

Help us create a culture of consideration and respect for all by speaking up.

Lakeville Arenas General Rules & Policies

No Hockey Bags in Lobby: We kindly request that players refrain from leaving bags and equipment in the lobby. If a locker room is not available, skaters should be considerate of others using the lobby and surrounding areas by placing their belongings inside the rink, ensuring a clear walking path for all.

Respect for Figure Skating and Learn to Skate Ice Times: During figure skating and Learn to Skate sessions, it is essential for the rink to remain as quiet as possible to facilitate effective communication between coaches and skaters. We ask that everyone respects this need for silence. Teams should refrain from running up and down the aluminum bleachers in Rink 2, or yelling, stickhandling, or engaging in dryland warm-ups when these activities are in progress at any of the rinks.

Team Warmup Consideration & Respect: Team warm-ups in the arena are a privilege and not right, entitlement. They should never disrupt other guests on or off the ice and must not be conducted in the lobbies or bleachers. There is absolutely also no reason that effective warmups cannot be done in a locker room if coaches are creative using stretching and in place exercises. However if the Ames Dryland area is available, coaches may utilize it. Once the improvements to the dryland area at Ames are complete, the turf runway will be designated as the sole authorized warm-up area within the facility outside of locker rooms. Hasse warm-ups should occur in the southeast corner or the northwest end of the rink. A coach must always be present to control yelling and excessive noise, ensuring those on the ice are respected.

Training Aids: When utilizing training aids, please return them neatly and in an organized manner, regardless of their initial condition. Respect the arena ice schedule and safety by ensuring they are all picked up and removed before the end of the ice time, and do not start picking them up when the ice time ends. There is limited space and continued abuse of this policy by inconsiderate coaches could result in aids no longer being allowed.

Writing on Glass: Writing on the glass should be limited to designated areas or dry-erase boards, and we ask that you clean the glass surface after use.

Hanging Signs: The staff at Lakeville Area is committed to maintaining a professional, clean, and safe environment. We kindly request that you adhere to our policy prohibiting the use of tape to affix signs to walls or windows. Not only does this practice detract from the facility's professionalism, but the tape can also be challenging to remove. We provide designated holders for signs and ask that you seek permission before hanging or placing any sign within the facility.

Parking Lot Guidelines: We kindly ask that all drivers be considerate of others when picking up skaters from the rinks. Please refrain from parking and waiting directly in front of the doors at either facility, as this practice is disrespectful to those who need to drop off players or those who have patiently waited in the parking lot until their skater is actually ready. Such actions can also create unsafe conditions and traffic congestion, particularly at Ames. Furthermore, under no circumstances should anyone park in front of handicapped spaces or in the left lanes at either facility. Pickup and drop-off are strictly permitted in the right lanes only.

Help us create a culture of consideration and respect for all by speaking up.

Lakeville Arenas General Rules & Policies

Parking Considerations: We kindly request that all healthy, agile users show consideration and respect for older individuals or those with temporary disabilities who lack handicap parking privileges in our parking lots. We encourage you to park further away, allowing the closer spaces to be reserved for these individuals. Consider your own parents or grandparents when making parking decisions.

High school teams and other groups traveling by bus to games, especially when returning late, are also expected to be mindful of rink users by parking at the furthest distance from the main entrance. Membership on a high school team does not entitle players to occupy prime parking spaces, which should remain available for older adults and those with temporary ailments. Players and coaches who do not adhere to this guideline may find their vehicles towed if the issue persists. Coaches are responsible for enforcing this policy, and all parent complaints will be directed to them.

Please note that overnight parking is prohibited, except for teams on overnight trips who have requested permission and provided a list of the vehicles and license plate numbers so that are not towed.

Scheduling Discrepancies, Mistakes, Oversights: Scheduling discrepancies present a significant challenge, particularly when numerous participants are involved throughout the process. The creation, posting, and modification of various schedules by schedulers, coaches, managers, and others on platforms outside the official rink schedule can lead to confusion during the season. It is important to understand that expressing frustration toward arena staff will not resolve these issues.

Arena staff are required to adhere strictly to the official Arena Schedule, which is publicly accessible online prior to arrival at the rink. Each team coach or designated representative is responsible for verifying the online schedule on the day of their ice time, meeting room reservation, dryland session, or any other booking before arriving at the arena. The arena will not make adjustments without the approval of the team or group listed on the official online schedule. Should a team require a change, it is their responsibility to contact the affected teams directly to explore alternative arrangements.

In the event of an error by the arena, ice time may be credited, or complimentary ice may be offered as compensation. However, this is contingent upon coaches, managers, and parents maintaining a respectful and professional demeanor, as well as confirming the online arena schedule and notifying the rink in advance of their arrival, along with providing proof of the arena's fault via email documentation.

Help us keep the facilities clean: We kindly ask that you take responsibility for your own cleanup, as well as that of fellow skaters. Maintaining a clean and safe environment for all users is essential throughout the day. During busy events, it can be challenging for staff to manage all spills and messes left unaddressed by a few individuals. By working together, we can ensure that our facility remains a source of pride for everyone, especially when hosting outside visitors.

Help us create a culture of consideration and respect for all by speaking up.

Lakeville Arenas General Rules & Policies

Maintaining Timely Schedules

End of Ice Time: It is a common misconception that the time allocated for resurfacing the ice is intended for picking up pucks or conducting team discussions at the conclusion of practice or games. Players and coaches are expected to vacate the ice immediately once the scheduled ice time concludes. All pucks and training aids should be collected, and any team discussions should be concluded prior to the end of the designated ice time.

To address safety concerns and ensure that no players remain on the ice when the Zamboni enters, all drivers are instructed to open the doors approximately one minute early and halt practices for teams that repeatedly violate this policy. We kindly ask that you respect our staff and those waiting for their scheduled time by adhering to the designated ice time.

Zamboni & Pucks: Absolutely no shooting or passing of pucks is permitted when the Zamboni is on the ice. Should a puck be taken into the auger and cause damage, your organization will be held responsible for the necessary repairs and any refunds required due to delays or cancellations of ice time resulting from a damaged Zamboni.

Resurfacing Policies: We use 10-minute resurfacing intervals to optimize ice time and ensure that young skaters exit the rink at appropriate times in the evening. The timely departure of teams from the ice is crucial for conducting resurfacing safely and efficiently, allowing the ice to set properly. Shortened resurfacing times often lead to wet ice conditions.

- If the team preceding you is from your organization and exits late, your team will not be granted additional time. Any recurring issues should be addressed with your board or the responsible parties from the previous group. Please respect your fellow teams by leaving the ice promptly, in accordance with our rules and policies.
- Should the group ahead of you be from a different organization and cause a delay, your ending time will be extended by up to 5-10 minutes. The Arena will address the issue with the other organization.
- Drivers are instructed to open the Zamboni doors immediately at the end of a scheduled ice time or earlier, as previously noted, and to halt all practices and games. Coaches should be prepared to promptly cease all activities and escort players off the ice. This is not the time to gather pucks or training aids; such preparations should be made prior to the ice time ending.
- The district mandates that all games conclude at the end of the scheduled ice time, regardless of remaining clock time. Coaches are responsible for ensuring that parents and clock operators are aware of this policy and that the final period ends approximately 1-2 minutes before the ice time concludes.
- Drivers are instructed to safely open the gates and terminate any game that exceeds the allotted rental period. We kindly ask coaches and parents to respect this rule and refrain from expressing frustration towards the staff, who are simply executing their responsibilities as directed by arena management and the district.

Lakeville Arenas General Rules & Policies

Ice Safety Guidelines: Safety Is Paramount

- **Protective Equipment:** All skaters and coaches participating in on-ice hockey events are required to wear full protective gear as outlined by USA Hockey and MN Hockey Rules and Regulations. Additionally, any injured players must don a helmet while seated on the bench during practices or games. This includes all public open stick and puck sessions or other open hockey events.
- **Entering the Ice:** Skaters and coaches are prohibited from stepping onto the ice until the Zamboni doors are fully closed and coaches or referees are present on the ice.
- **Leaving the Ice:** Skaters must vacate the ice immediately upon the Zamboni's entry into the rink, except for coaches moving the nets for the Zamboni.
- **Moving Nets:** Each team is required to provide one adult coach for moving the nets during resurfacing. At no time should anyone under 18 be allowed to move the Zamboni nets.
- **Shooting at the Side Glass:** Shooting at the side glass is strictly prohibited. It is important to note that the glass along the sides of the rink is thinner than that at the ends.
 - Shooting at the side glass, particularly with slap shots, poses a significant danger to other skaters, as an errant puck can cause injuries, and broken glass may lead to further harm. Additionally, such actions can disrupt ice time for all users, resulting in delays.
 - Coaches are responsible for ensuring that skaters and fellow coaches are aware of and adhere to the prohibition against shooting at the side glass.
 - **The organization will incur costs for any broken glass if video evidence clearly demonstrates that skaters or coaches have disregarded this rule.**
- **Broken Glass Panels:** If a panel of glass breaks, arena staff must be notified immediately so that they can make the repair as quickly as possible.
 - All activity near the broken glass should be immediately suspended.
 - Skaters may still practice away from the broken glass; however, a coach must ensure drills and activities are low in intensity and will not allow players to accidentally enter the area where the broken glass is.
 - A coach must remain near the broken glass until repaired to ensure players do not enter the area.
 - Unfortunately, time will not be added to the ice time unless at the end of the day or there is no one scheduled following the current ice time.

DID YOU KNOW?

South metro rental helping us build the Alina Health Pavilion rink amenities & more



Over the years, South Metro Rental has been a steadfast supporter of Lakeville Youth Hockey, generously supplying tents, heaters, and various equipment for Lakeville Hockey Day and other events. In the past two years, their commitment to the hockey community has significantly expanded, as they have provided essential equipment to the arena staff for the completion of the Alina Health Pavilion Rink amenities, along with other ground and facility improvements at both arenas. When seeking rental equipment for your home or business, we encourage everyone to utilize their services and express gratitude for their remarkable support of the hockey community.



Lakeville Arenas offers far more than ice rentals and open skating

Lakeville Arenas offers a wide variety of new programming and activities.

Our Ice Club Memberships provide monthly or annual options for families and individuals, granting access to all public open skating and hockey events.

Three years ago, we introduced our Mite Leagues, which will transition in 2026 from 3-on-3 cross-ice games to half-ice 4-on-4 games, enhancing the experience for young players.

Earlier this year, we launched Mite Summer Day Camps as an alternative to traditional daycare. These camps offer on-ice instruction and scrimmages twice a day, complemented by a variety of enjoyable activities and events. In 2026, we will expand from two days a week to five days and relocate to Hasse Arena to utilize the Pavilion Rink.

Additionally, in 2026, we will introduce our spring and summer AAA tournament series.

As the amenities at Alina Pavilion Rink are completed in 2026 and 2027, we will begin offering a diverse range of community events, dry-floor rentals, public activities, and more.

Our Learn to Skate Program is consistently in the top 5 programs in Minnesota.

Lakeville ARENAS

SOMETHING FOR EVERYONE YEAR ROUND

PUBLIC ACTIVITIES

- Public Open Skating
- Public Open Hockey
- Ice Club Memberships

LAKEVILLE SKATING ACADEMY

- Learn to Skate
- ASPIRE
- Mite Skating Clinics

RENTALS

- Skating Parties
- Meeting Rooms
- Dry-floor Events

Hockey Programs

- Spring & Fall Mite/8U League
- Summer Mite/8U Day Camps
- Tournaments

ALLINA HEALTH PAVILION RINK @ HASSE ARENA

SPRING-SUMMER-FALL COVERED OUTDOOR DRY-FLOOR ACTIVITIES & EVENTS
FAMILY CELEBRATIONS - QUINCENERAS - CORPORATE EVENTS - CONCERTS - FESTIVALS
CRAFT SHOWS - ROLLER DERBY - TRADE SHOWS - PICKLEBALL - TURF ACTIVITIES



FOLLOW THE QR CODE
OR EMAIL US
info@lakevillearenas.org



AMES ARENA
19900 IPA VA AVE, LAKEVILLE MN 55044
952-985-2170
HASSE ARENA
8525 215th ST W, LAKEVILLE MN 55044
952-985-2180

DID YOU KNOW?

Who is Lakeville Arenas?

Did you know that Lakeville Arenas operates as a separate legal entity, distinct from both the City of Lakeville and Lakeville Schools? The city and school district have established a joint powers agreement to facilitate a partnership for the management of both Ames and Hasse Arenas under the Lakeville Arenas Entity. Governance is provided by a five-member board of directors, comprising two representatives from the city, two from the school district, and one at-large member, ensuring that operations prioritize the interests of taxpayers and residents.

Key points include:

- The city owns the facilities and leases them to Lakeville Arenas at no cost.
- The city and school district jointly share the debt service payments for the construction of Hasse Arena and the \$8.1 million energy improvements project, with each contributing approximately \$500,000 annually.
- The City of Lakeville has invested nearly \$5.5 million in the construction of the Hasse Allina Health Pavilion Rink and is responsible for the majority of the funding and debt service.
- A commitment of \$1.5 million from LHA and Heritage Figure Skating towards the Allina Pavilion Rink has been financed by the city at zero percent interest over a 20-year period.
- The hockey community represents approximately 5 percent of Lakeville's overall population.

Since its establishment in 2006, Lakeville Arenas has not utilized tax dollars to fund its daily operations. All operating expenses—including staff salaries, general repairs and maintenance, utilities, and other daily costs—are covered by revenue generated from ice sales, facility rentals, and additional sales.

Over the past five years, many facility improvements, both inside and outside the buildings, have been financed through the operating fund by expanding year-round usage and activities at the arenas. Notable enhancements include:

- Painting and branding of the entire inside of both arenas
- Remodeled and expanded concession stands and equipment
- Upgraded electrical and data infrastructure for video scoreboards
- Installation of new camera systems
- Acquisition of grounds maintenance and repair equipment
- Landscaping at both facilities
- New wide-format printers and copiers
- New lobby benches, tables, and chairs
- Labor for all the staff amenity improvements at the Pavilion Rink
- Ongoing improvements in the Ames dryland area
- Installation of new sound systems, wiring, and data infrastructure
- New bleacher heaters at Ames
- Upcoming improvements in Wi-Fi access
- Numerous other enhancements
- Transition from part-time staff to full-time providing expanded year round activities and services while also enhancing the customer service and the maintenance and repairs of the facilities.

These ongoing initiatives from the general operating fund reflect a commitment to improving the experience for all users of Lakeville Arenas at no cost to taxpayers.