

# River Falls Volleyball Club Payment and Refund Policy

## Player Fee Payment Policy

1. Player fees include, but are not limited to: gym time, coaching/training, coaches salaries, event/tournament fees, player and team registrations, uniform/warm up, equipment, practice and game balls, training aids, staff expenses, administrative/office expenses. Ground transportation/airfare to any out of town or out of state events **are not** included in your player fees.
2. Because our club submits payment for many items and tournaments prior to collecting any money from participants, it is important that you stay on track with your payments. Your player fee may be paid in full or payment plan as set up on our payment site. Available payment options are:
  - a. Payment in full at the beginning of the season by credit card through the registration portal
  - b. Payment plan as set up on the registration website (First half due at time of registration, second half due on January 6. Both payments will be made by credit card through the registration portal. The 2<sup>nd</sup> payment will be automatically withdrawn from the same credit card at time of initial registration.
3. Unless an alternate payment plan has been arranged and approved prior to the first practice, all player dues must be current. Any player whose account is out of compliance will not be allowed to practice in any Club event or play in any tournament/match until the account is current.
4. Club dues are not dependent on the number of tournaments or practices a player can make. Each member of the team will pay the same amount for the entire season, regardless of time commitment.
5. Financial Hardship Request is available for families in need. Fees and payments can be modified to accommodate family/player circumstances. Please speak with the Executive Board regarding this matter. The Club will not discuss specific arrangements with anyone other than the family.

## Refund Policy

1. When you accept an offer to participate, you accept the financial obligations for the entire club fee for that season. When teams are formed, the payments made are immediately directed into paying for team and club fees.
2. Due to our non-profit status and budget requirements, we do not offer full refunds. Refunds will **NOT** be given to athletes who are suspended, or choose not to play because of conflicts, team or coaching assignments, or an individual's amount of playing time.
3. Prorated refunds will be considered for athletes who suffer season-ending injuries while playing on a team for River Falls Volleyball Club, on a case-by-case basis with a physician's letter. Injuries occurring outside of River Falls Volleyball Club scheduled activities will not be considered for a refund.
4. The Board of River Falls Volleyball Club will review all requests for refund based on individual situations.

## Badger Region Volleyball Association's Policy on Unpaid Player Fees

*A Junior Club player must remit all club fees as specified by their Club/Team, within the club's scheduled timeframe. If fees are unpaid at the end of the Club's season, the Club Director may use any legal means necessary to obtain payment, i.e. collection agency. Nonpayment will result in the athlete's name being submitted to the Badger Region Office, resulting in the athlete being restricted from registering or participating with the Region until the fees are paid. A letter requesting payment that includes the parent's name, player's name, player's age level and notification of this policy must be sent to*

*the family and a copy to the region office. Club directors must notify the region office immediately when payment has been made and the hold will be taken off the player's membership in Webpoint.*