

If one of a player's **parents or guardians are not receive emails**, it is because they are not properly setup as a guardian in the system. The easiest way to fix this is with the following steps:

1. As a team's manager, login to the APP (not the website!)
2. Click on the "Teams" Star Icon at the bottom banner
3. Then, click on your team
4. Click on Roster button
5. Click on that player
6. Click on "Guardians" tab on the toolbar
7. Press the + button at the bottom right corner
8. Then add the guardian's info for that player

The image displays three sequential screenshots from the SportEngine mobile application, illustrating the process of adding a guardian for a player. Each screenshot includes a red circle with a white number and a red arrow pointing to the specific UI element mentioned in the instructions.

- Screenshot 1 (4:17 PM):** Shows the app's home screen. The 'Teams' icon (a star) in the bottom navigation bar is highlighted with a red circle containing the number '2'. A red circle with the number '3' and an upward-pointing arrow highlights the 'R.Harris Plumbing' team card.
- Screenshot 2 (4:10 PM):** Shows the team page for 'R.Harris Plumbing'. The 'Roster' button in the central menu is highlighted with a red circle containing the number '4' and a downward-pointing arrow.
- Screenshot 3 (4:10 PM):** Shows the player profile for 'Evan Bourgeois'. The 'Guardians' tab in the bottom navigation bar is highlighted with a red circle containing the number '6'. A red circle with the number '7' and a downward-pointing arrow highlights a '+' button at the bottom right of the Guardians list.



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