

COVID-19 Testing Fact Sheet



LynxDx is working with your organization to provide high-throughput COVID-19 testing. Our testing involves minimal disruption to your routine. This document explains what you need to know about our COVID-19 testing program, and answers other questions you may have.

How it Works



Register with LynxDx on the web



Provide saliva sample (no swabs)



LynxDx transports sample to CLIA lab



Lab runs test with high-accuracy PCR method



Result sent via email and text in 1 calendar day

How are samples collected?

1. Samples will be self-collected
1. Individuals are given a sample collection kit containing a small tube, funnel, and cap
2. Individuals will spit into the funnel and fill the tube about halfway
3. The funnel is removed, the tube is capped, placed into a biohazard bag, and placed into a cooler

What is the LynxDx COVID-19 test?

LynxDx utilizes a high-accuracy PCR test, which is the gold standard in COVID-19 diagnostics. The PCR test differs from other COVID-19 tests. It is a molecular test that is run in a laboratory. This is unlike rapid antigen tests, which do not carry the same high level of sensitivity as the PCR tests that LynxDx performs.

How long will LynxDx take to report results?

Test results will be reported within 1 calendar day. There are rare cases in which results are reported within 48 hours.

How will individuals be notified of results?

LynxDx will report results directly to individuals via email and text message. The notification will include an access link that directs you to a page with your results. The link will expire once it is used. If you would like to re-access your results, you can request a new link be sent. You can also create an account to view all past results, and export results to a shareable PDF.

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How can family members view and share results under a single account?

LynxDx supports family accounts. Register each member of your family using the same email address. Log in with the common email address to view results for all family members. If your family has already registered using separate email addresses, and you would like to group them under one account, contact us for assistance.

How can I share results with an external organization?

When you log in to your account, at the bottom of the results page, there will be an area to enter a code (provided by your organization) that will authorize your results to be shared with your organization.

How much will it cost?

All of our services have NO out-of-pocket cost to you. We bill your insurance for the cost of the test. Your insurance should not charge you out-of-pocket expenses for this service, per federal law. We do not "balance bill" patients, nor do we collect co-pays, deductibles, or co-insurance.

What if I am uninsured?

We do not charge uninsured patients for the cost of testing. Federal funding has been allocated to cover these tests. You will be asked to certify that you are uninsured at the time of registration, by providing additional information that proves your uninsured status.

What does my test result mean, and what are the next steps?

Negative: The test detected no evidence that you were infected with the SARS-CoV-2 virus. Continue to follow CDC guidelines of mask-wearing, social distancing, and hand washing.

Positive: The test detected the presence of SARS-CoV-2 virus in your sample. Follow up with a medical provider and follow CDC guidelines. You will be contacted by the local health department for next steps.

Indeterminate: The test produced a result which could not be confidently classified as negative or positive. Email covid19support@lynxdx.com to recollect a sample as soon as reasonably possible. Take safety precautions until a determinate result is obtained.

Invalid Sample: We were unable to process your sample successfully in the laboratory. Email covid19support@lynxdx.com to recollect a sample at your earliest convenience.