

Participation in any event or program

All participants, adult and youth, will be required to sign an updated HISC waiver before participating in any event or program at HISC. The new waiver will include the updated Covid-19 customer protocols. This will need to be signed before your first game or session at HISC. Please bring this to the front counter when you enter.

Customer General Health Procedures

Health Concern Notice:

The health and safety of our employees and guests is our number one priority. We ask that any employee or customer with a temperature of 100.4°F or higher not to participate in any program at this time. Employees and Customers are instructed to stay home if they do not feel well and are instructed to contact a manager if they notice a coworker or customer with a cough, shortness of breath, or other known symptoms of COVID-19.

Schedule:

All sessions will be spaced out to allow for proper social distancing, cleaning, and occupancy limits. You will be allowed into the building 20 minutes prior to your schedule start time of the session and will have 20 minutes after your session to exit the facility.

Locker Rooms and Hallway:

Locker rooms will be utilized. A maximum of 6 skaters may be in a locker room at one time. Skaters will not be allowed to rotate or change locker rooms. Locker rooms will not be opened for a “revolving door” type of entry and exit. Locker rooms will be cleaned and will occur after each program.

Physical Distancing:

Guests will be advised to practice physical distancing to the best of their ability by standing at least six feet away from other people while standing in lines or moving around the facility. (Including waiting to get onto the ice) Tables, chairs, benches, and other physical layouts will be arranged to ensure appropriate physical distancing.

Personal Protective Equipment (PPE):

All persons who enter the HISC facility will need to wear a face mask or covering per Governor Hogan’s Executive Order. You must wear a face mask until you are in the locker rooms. You may then take off your face mask to use the ice then you will need to put the face mask or face covering back on when you exit the locker room. All patrons not using the ice must have face covering or mask on at all times.

Rink Service Station Safety Enhancements:

Hand sanitizer dispensers will be placed at key guest entrances and high-contact areas including, but not limited to, the lobby, reception areas, concessions, and other high traffic areas.

Signage:

There will be health and hygiene reminders throughout the facility, including, but not limited to, all areas such as the lobby, locker rooms, and rink entrance. You must follow to the instructions posted on the signs.

Program Guidelines:

FIGURE SKATING:

- Max of 15 skaters on the ice. Spots are available on a first come, first serve basis.
- Skaters must be signed in at the front desk for each session or class attended.
- Enter and exit the facility only using the main entrance.
- Enter and exit the rink using only the main ice entrance across from concessions.
- Skaters are strongly encouraged to arrive dressed to skate before entering the facility. Skaters must warm up before entering the building.
- Skates may be put on at the benches in the lobby, so long as physical distancing requirements are adhered to. If benches are full, skates can be put on using assigned locker room(s).
- Coaches are required to wear face coverings at all times. Skaters must keep their face coverings on at all times unless they are on the ice.
- Limit the number of non-participants guest who enter the building to only those necessary to be in accompaniment. We ask only 1 patron to accompany per skater.
- Those accompanying the participants should practice social distancing and avoid entering private offices and must wear a mask.
- Please make sure to take any and all personal belongings off of the bench area and out of the locker rooms. There will be no lost and found.
- After your session, take skates off, and exit the building. You will have 20 minutes at the end of the session to exit the facility to allow HISC the ability to get ready for the next session.
- Refrain from loitering or socializing inside the building.
- No 1 on 1 personal training. All coaches or trainers are required to remain on the benches and must keep their mask or face covering on.
- Use of training harness will not be available.
- The use of the music station will ONLY be available via Bluetooth with your own device. CD player and AUX cord will be unavailable.

LEARN TO SKATE/PLAY:

- Enter and exit the facility only using the main entrance.
- Skaters are strongly encouraged to arrive dressed to skate before entering the facility.
- Skaters must warm up before entering the building.
 - If participants can not arrive dressed skaters will have assigned locker room(s). Skates should be put on in the assigned locker room(s), not in the lobby.

- Limit the number of non-participants guest who enter the building to only those necessary to be in accompaniment. We are asking only 1 patron to accompany the skater.
- Those accompanying the participants should practice social distancing and avoid entering private offices and must wear a mask.
- After your session, take skates off, and exit the building with in 20 minutes to allow HISC to get ready for the next session.
- Refrain from loitering or socializing inside the building.
- Coaches are required to wear masks at all times unless they are on the ice.
- All patrons must wear a mask if you are not on the ice.

Please keep in mind that all policies may change at any given time for any given reason. HISC is striving to provide a safe and healthy environment for all. HISC will update all patrons on any changes to these policies. We ask for full cooperation from all patrons so HISC can remain running in a healthy environment.