

**Arbiter/Family ID Registration Instructions** - All athletes who wish to participate in school sports or camps, must register for participation through ARBITER SPORTS located at <https://hello.students.arbitersports.com/>  
You must create an account. **The account will be under the name of a parent.** If you already have an account then follow the directions in the section “What to do next”.

**PLEASE NOTE THAT THE NEXT SCHOOL YEAR’S REGISTRATION WILL NOT BE OPEN UNTIL JULY 1ST FOR THE UPCOMING SCHOOL YEAR**

**PLEASE DO NOT CREATE MULTIPLE ACCOUNTS.**

If you cannot remember your login or password, contact Arbiter/Family ID at [support@familyid.com](mailto:support@familyid.com). Only one account is needed for each family.

Please follow the steps below.

- Create an account on Arbiter Sports/Family ID. The account should be set up in a parent's name. Children are added as “participants”.
- Scan the physical and have it ready to upload to the program
- **How to upload a physical:** take a picture of the physical with your phone, email the photo to yourself. Open your email and save the photo to your desktop. Save the file as “your child’s name and physical date” Susie Jones 7-31-24. Now you can attach the file from your desktop.
- Have your son/daughter's primary physician contact information
- Have 2 emergency contacts

What to do next:

1. Log in to your account at <https://hello.students.arbitersports.com/>
2. Click “Find a Program”
3. Enter East High School or West High School in the top box and click “Find”
4. Click on the program you wish to sign up for. 2025-2026 East or West High School Athletic Registration–  
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5. Read the overview and click “Register Now”. When registering make sure to list an accurate and reliable email address, one that can receive important updates and alerts, one that you check often. Choose a sport from the list and proceed to enter information on the form
6. Follow the instructions carefully. **Two signatures are required - One from a parent and one from the student.**
7. We will notify you if your registration is incomplete. Your son or daughter will **not** be able to practice or participate in games until you receive the email that indicates your child has been **approved**.

**You will get two emails from Arbiter Sports-**

- one stating that the account is complete (you have created an account with Arbiter Sports/Family ID)
- one stating if you have been approved or not for the sport. **The second email is very important** - watch for that one! IF you are “not approved” - it will tell you what is missing. If you lose the email you can check to see what is missing from your account by clicking on the word “summary” (not the drop down arrow) when you log in - look for “Memo”