

Southeast Soccer

Mission Statement: To foster a culture of cooperation that instills the value of competition and the importance of teamwork while empowering our traveling soccer teams to achieve their individual goals. Our Vision: A non-profit soccer club that is a source of community, pride, place and belonging. Our Values: Having Fun Being a Good Sport Welcoming of Others Family Supported Working Hard

Non-discrimination policy: Southeast Soccer does not discriminate based on race, ethnicity, color, sex, religion, age, national origin, ancestry, citizenship, sexual orientation, gender identity and/or expression, disability, marital status, or other self-identifying factor protected by law.

Code of Conduct: Every member of Southeast Soccer is expected to represent the highest regard of sportsmanship and community responsibility. All players, families, managers and coaches will sign and abide by the Southeast Soccer Code of Ethics. We also follow all Minnesota Youth Soccer Association, US Youth Soccer, state and federal policies on behavior and responsibility.

Financial Assistance: Southeast Soccer welcomes all players and tries to keep costs low enough for all families to participate. There are those who may need financial assistance and SES offers financial aid to as many players as possible, given our budget. Contact the SES Club Coordinator prior to registering for each soccer season to discuss your financial needs. Generally, families who qualify for the reduced or free school lunch program receive up to 50-75% off registration fees. If you fall outside of this category, special circumstances will be considered. Financial assistance is not applied towards uniforms nor individual team expenses. Financial aid recipients is not public information and will be shared within SES on a need to know basis. We welcome individual donations towards the financial assistance pool.

Registration Refunds: We want our players eager and ready to play soccer for Southeast Soccer Club, but sometimes good intentions change. If your player can not play soccer after their registration, contact the Club Coordinator in writing with your refund request.

Please respect the following guidelines.

- No refunds will be given after the MYSA deadline for team formation has passed •
- Partial refunds are available prior to that date, less a \$25 administrative fee:
 - 70% of total registration fee refunded per season or
 - amount paid at time refund sought if family is on a monthly payment plan and the amount paid is less than 30% or the family received financial assistance
- A medical exception requires a letter from a medical doctor and a written request from the family. If approved and the season has begun (defined as the team formation deadline has passed and practices have begun) then family pays an administrative fee of \$25 plus a portion of the total fees prorated depending upon date player stops playing. If the season has not begun, then a \$25 administrative fee is retained.

Additional Registration Refund Details:

- Team specific fees such as coach payments, uniforms and travel expenses are outside the scope of this policy and should be addressed with specific teams or providers
- Only the amounts actually received by the Club are eligible for refund
- Financial assistance benefits are not refundable

- The date of refund decision or the date of appeal decision is the date by which all financial determinations will be made
- All processing fees are non-refundable
- Stand alone events (futsal, Lil' Dribblers, etc.):
 - No refunds after date of first event
 - Partial refunds available prior to that date
- 75% of the total registration fee will be refunded if cancelled more than one week prior to the event start date
- 50% of total registration fee will be refunded if cancelled within one week of the event start date