



## **Manassas Soccer Club Reimbursement Policy**

Your MSC registration for all programs falls under the following reimbursement policy.

1. Refunds for MSC Programs are subject to limitations unless insurance was purchased during the time of check out.
2. When purchasing/registering for the travel soccer program, everyone will continue to have the opportunity to purchase 'interruption' insurance through the ***AIG Insurance Policy***. Please read your insurance policy details as this is a 3<sup>rd</sup> party vendor and has NO affiliation to MSC. Everyone who signed up for travel soccer online is given this option during check-out through our self-registration process. If a discount is applied at check-out, the insurance option may NOT be available.
3. You may transfer your registration for any of the other programs offered by MSC (EXCLUDING travel soccer) to other programs listed below:
  - Registration for MSC Sponsored Tournaments may be transferred to any of the following:
    - Lil' Lions Soccer Program
    - Academy Training Program
    - U8 Crossover League
    - Winter Futsal League
    - 1 on 1 Private Session.
  - Registration may also be transferred to another soccer player. You must notify us at [manassassoccerclub@gmail.com](mailto:manassassoccerclub@gmail.com) to transfer your registration. Please include the new person's name and full contact information (i.e., email, cell, and home phone if possible).

We are a small organization with a limited budget. Every effort will be made by the club to offer additional training sessions to offset missed training/games for all programs and travel soccer. Given the unprecedented nature of COVID-19 pandemic and the resultant closures, MSC is striving to keep our doors open for all we serve. We appreciate your understanding and compassion during these difficult times. My family is fighting hard to keep our Club operating and prospering.

### **Registration FAQs**

**Q: What happens to my Academy, Lil' Lions, Clinics, Crossover League, Futsal League and Tournament programs registration?**

A: Your registration will be held, automatically, and applied to the new dates of MSC offerings in the spring and summer of 2020. All credit will expire on December 31, 2020.

Q: What if I am unable to attend future offerings by MSC in the spring and summer of 2020 and still have a credit to apply towards any of the above offerings?

A: Your registration can be transferred to another person for the rescheduled Spring and Summer dates. You must notify [manassassoccerclub@gmail.com](mailto:manassassoccerclub@gmail.com) to transfer your registration. Please include the new person's name and full contact information (i.e., email, cell, and home phone if possible). Please note that your credit will not expire until December 2020. You can also transfer this credit to the above options.

**Q: Can I transfer my credit with MSC to anyone?**

A: Yes, you may transfer your registration to anyone for the rescheduled programs for spring and summer. Please email [manassassoccerclub@gmail.com](mailto:manassassoccerclub@gmail.com) to confirm the transfer.

**Q: Why are travel teams cost not refundable?**

A: When purchasing/registering the travel soccer program, everyone had and will have the opportunity for travel season to purchase 'interruption' insurance through ***AIG Insurance Policy***. Please read your insurance policy details as this is a 3<sup>rd</sup> party vendor and has NO affiliation to MSC. All those who signed up for travel soccer are given this option during check out through our self-registration process. Members receiving discounts may not qualify for insurance option upon checkout. There are many associated costs to the club that are pre-paid expenses to conduct/plan the seasons for our travel teams and these costs are not refundable to the club. Therefore, we made the insurance option available to all families that use the self-checkout process.

**Q: Why if I have moved and can no longer participate?**

A: You must notify [manassassoccerclub@gmail.com](mailto:manassassoccerclub@gmail.com) to transfer your registration. Please include the new person's name and full contact information (i.e., email, cell, and home phone if possible).

**Please contact us if you have additional questions.**

**Again, thank you for your understanding and please stay tuned for other offerings we may have available!**